The Mobile Nursing Librarian: Meeting Students & Faculty Where They Live

Pam Czaja, Web Services Librarian, MCC Library Services

Monroe Community College — STATE UNIVERSITY OF NEW YORK
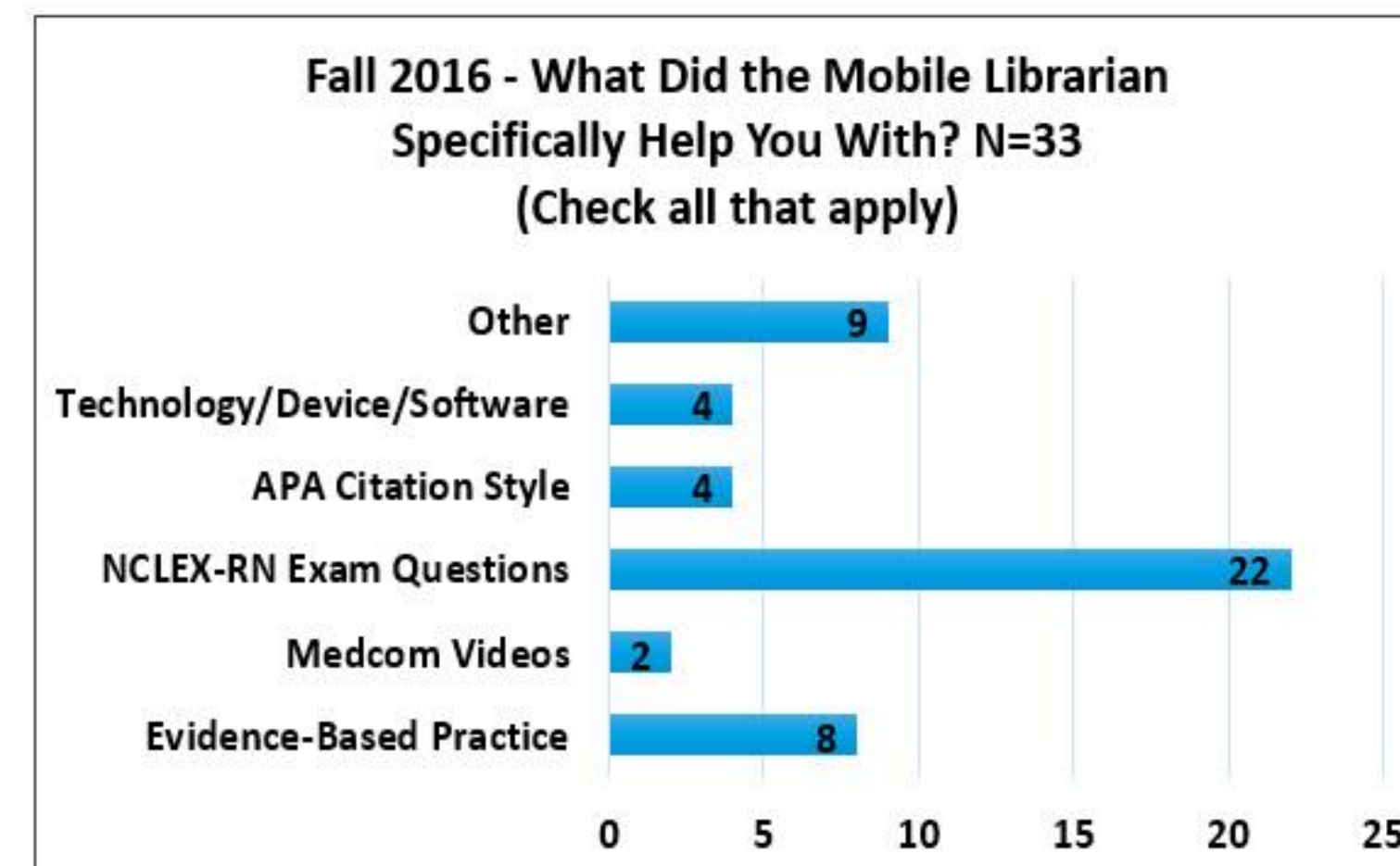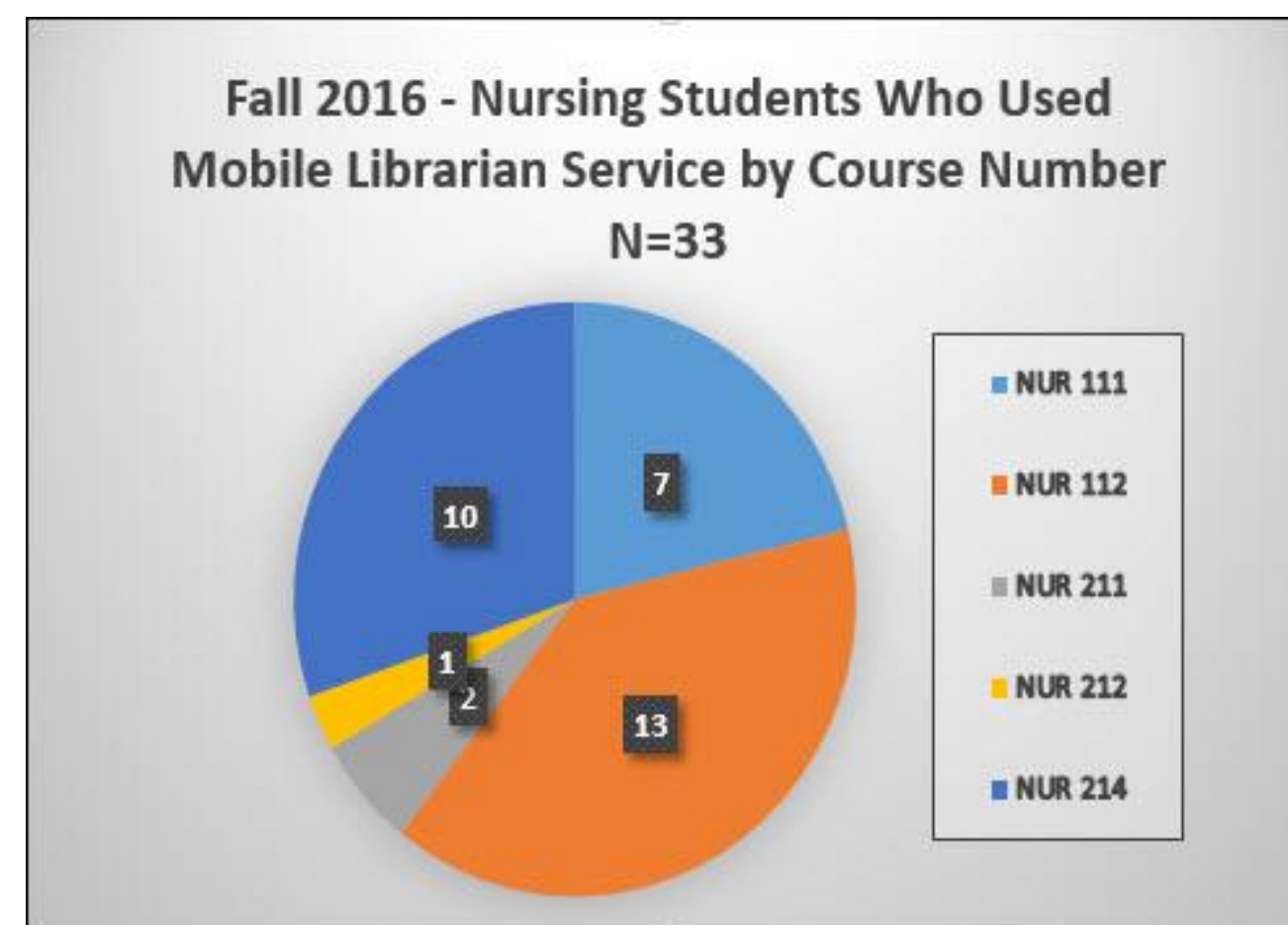
Mobile Librarian

PROJECT GOALS

- Increase student & faculty awareness about library services & resources.
- Support MCC's Guided Pathways Model.
- Link library resources to Nursing program student learning & operational outcomes.
- Foster & strengthen relationships.
- Explore an alternative model for reference services.

IMPLEMENTATION

- Where: Outside Nursing Student Lounge.
- When: 3½ - 4 hours per week Mon & Wed a.m.
- What: Table, whiteboard, laptop, handouts, etc.
- Hours based on faculty input & targeted to reach students in particular courses.
- Promotional flyer distributed in all courses.
- Short survey at point of interaction captures student feedback about the service.

LESSONS LEARNED

- Converse with table walk-bys to reel them in!
- Use eye-catching wording on whiteboard & colorful displays to grab students attention.
- Not able to reach all students, but they share with each other what they learn from me!
- Join student conversations when opportunities arise to share relevant information.
- On-site student interaction has improved Nursing Research Guide content & layout.

Fall 2016 - Nursing Students Who Used Mobile Librarian Service by Course Number N=33

- NUR 111 — 7
- NUR 112 — 13
- NUR 211 — 10
- NUR 212 — 1
- NUR 214 — 2

Fall 2016 - What Did the Mobile Librarian Specifically Help You With? N=33 (Check all that apply)

- Other — 9
- Technology/Device/Software — 4
- APA Citation Style — 4
- NCLEX-RN Exam Questions — 22
- Medcom Videos — 2
- Evidence-Based Practice — 8

STUDENT FEEDBACK

Do you have any comments about the Mobile Librarian service or suggestions on how to improve it?

- The service of the Mobile Librarian is very helpful by bringing attention to resources that I would not have known about otherwise. Grateful!
- Very helpful. I picked the wrong type of APA citation and she clarified how to do a right one.
- Come to our conferences! People would love these practice NCLEX questions!
- Always very helpful. I did not know how to set-up my account to use the STAT!ref mobile app.
- Helpful hearing about what MCC offers to us. Would like more resources with NCLEX-RN exam practice questions.
- I was very happy someone was available to provide us with details. I was very comfortable using the reference guides with some help from Pam!