Monroe Community College
STATE UNIVERSITY OF NEW YORK

Executive Summary of Feedback
Received from the Policy Portal to the
MCC Acceptable Use of College Technology Policy

1. A respondent was not aware of any procedure to request exception approvals.

   Administrative Response: Technology Services has a Document of Risk Acceptance (DORA) process to approve and track exceptions to policies and standards.

2. A respondent asked whether it would be an acceptable use of college technology for employees who take classes at MCC (as an employee benefit) to use their MCC desktop or laptop for class assignments, exams and online courses.

   Administrative Response: MCC offers its students the use of the library, computer labs and learning centers to work on personal coursework.

3. A respondent suggested that "Monroe Community College reserves the right to add device-inspection capabilities prior to allowing personal devices on the network" be changed to "Monroe Community College reserves the right, with notice or with permission, to add device-inspection capabilities prior to allowing personal devices on the network" and that employees and students would need to be notified that IT would be installing device inspection on personal devices.

   Administrative Response: The section was updated to make clear that users may be required to accept terms which opt-in to technical assessments of their devices when they attempt to connect to the college network and systems, in which automated device inspection utilities would block devices that do not meet security standards.

4. A respondent noted that MCC's social media accounts may require employees to use personal accounts to post or monitor college accounts.

   Administrative Response: Any policy exceptions should be brought to the attention of the Chief Information Officer as noted in the Policy.

5. A respondent suggested that the bullets prohibiting a) the use of MCC assets and systems for running an organization or business unaffiliated with the college or for personal gain and b) the use of MCC accounts, credentials or devices for non-college / personal business be combined.

   Administrative Response: The policy was updated in the latter bullet to replace the phrase "personal business" with "personal purposes", which is not specific to business uses.

6. A respondent requested clarification about "restricted information".

   Administrative Response: The Related Information section refers to The Data Classification Policy (7.4), which explains the levels of data classification.

7. A respondent did not think this section should be removed, since it protects emails and calendars of students and employees from being read by people with permissions (IT) without just cause:

> *All data stored on college resources is property of the college, but that does not give any individual permission to access, change, copy, delete, distribute and/or read electronic data of individual email or personal file storage without the permission of the owner. Shared data locations are meant collaborative work and as such changes to files are permitted but limited to the rights afforded by the network administrators. Exceptions to this policy will be allowed for the investigation of potential abuses of college resources by the appropriate college personnel.*

Administrative Response: The section showed in "strikethrough" effect in the Track Changes markup view because it was moved within the document, not because it was deleted.