

Department: **Communications and Network Services**

Director: Donna Pogroszewski

Description: PC & Network Support is responsible for the design, development, installation and maintenance of the College's personal computers, local area network (LAN), wide area network (WAN), and all related network infrastructure. This infrastructure supports computerized classrooms, labs, learning centers, and office equipment for all MCC locations.

Location(s): Bldg. 4-110

Phone Number: 292-3200

Services

Service	Description	Contact
Personal Computer Support	Installation & Configuration of PC's	
Planning Services	Work with departments to solve their desktop computing needs.	
Network Application Support	Provide support for dept. specific network applications.	
Networked CD-ROM Apps.	Provide access to dept. CD-ROM applications	
Network Printing	Support for personal M: drive use.	
Faculty & Staff E-mail	Microsoft Outlook email support.	
Student E-mail System	Support with student email.	
Computer Virus Research & Management	Fixes for existing viruses & research on new viruses.	
Supplies	Provide college staff/faculty with basic office supplies.	Carol Thompson

Staff:

Name	Title	Extension
Donna Pogroszewski	Director	3202
Joan Smith	Assistant Director	2071
Carol Battles	Coordinator	2597
Carol Thompson	Secretary	3238
Barbara Colombo	Secretary	2073
Stephanie Allen	Telcom Operator	2069
Henry Brown	Driver/Messenger	2269

Jake Burgholzer	Technical Assistant	1716
Marilyn Christian	Telcom Analyst	2072
James Clement	Specialist	3291
James Colley	Computer Specialist	3235
Lynda Cowie	Microcomputer Maint. Technician	3288
Robert DeGregorio	Computer Specialist	3290
Ron Dellaporta	Specialist	3251
Moira Dolan	Driver/Messenger	2269
Tracy Flansburg	Specialist	3289
Joseph Gerardi	Computer Specialist	3204
Richard Grakowsky	Specialist	3236
Christy Klein	Sr. Account Clerk	2074
Andrew Latta	Microcomputer Maint. Technician	3292
Roger Miles	Computer Specialist	3237
Dan Noblett	Mircocomputer Maint. Technician	3239
James Polk	Mail Services Assistant	2269
Debbie A. Smith	Telcom Technical Coordinator	2078
David Truman	Microcomputer Maint. Technician	3208
Bradley Upson	Specialist	3287