

Department: Computing Services

Director: Robert Bertram

Description: The primary purpose of Computing Services is to provide MCC with the latest technology and information resources available. Our services to Monroe Community College are broadly grouped into four areas: End-User Support, Technical Support, Programming and Applications Development, and Web Site Maintenance and Page Publication.

Location(s): 6-100

Phone Number: 292-2620

Services

Service	Description	Contact
End-User Support	Help Desk User support with computing questions	Millie Lewis
Technical Support	Administrative Systems Mainframe Systems Administrator Operations Production of reports	Barb Robinson Vanessa Anderson
Programming and Applications Development	Administrative Systems Systems Programming Lotus Notes – Database College wide database systems	Deb Watson Christine Accorso
Web Site Maintenance and Page Publication.	Web Development MCC Web Page development	Sean Baker

Staff:

Name	Title	Extension
Accorso, Christine	Lotus	2623
Anderson, Vanessa	Operations	2627
Baker, Sean	Web Development Manager	2625
Bamburoski, Dan	Senior Programmer	2619
Batchelor, Walt	Systems Administrator	2628
Bertam, Bob	Associate Dean	2626
Burritt, Carol	Web Specialist	2633
Coriale, Pat	Administrative Assistant	2620
Coriddi, Laura	Web Specialist	2618
Cummings, Jane	Training Instructor / Help Desk	2617
Fathergill, Bob	Programmer	2612
Frazier, Rob	Help Desk Analyst	2621
Johnson, Lauren	Senior Programmer Analyst	2615
Lewis, Millie	Help Desk Coordinator	2610
Reynolds, Bob	Web Specialist	2611
Rice, Sandy	Senior Programmer	2609
Richards, Patrick	Operations	2613
Robinson, Barb	Assistant Director	2614
Watson, Debra	Senior Programmer Analyst	2624
Wendt, Dawn	Web Technician	2629