

# Evolving a Guided Pathways Culture: Focus on Student Services

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# Monroe Community College

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“Yesterday I was clever, so I wanted to change the world. Today I am wise, so I am changing myself.” --- Rumi



Inspiring every day.



# MCC Profile by the Numbers

Fall 2017 Enrollment (credit)	12,907
Enrollment (credit and non-credit)	30,110
Students in career or transfer program	92%
Average Age	21
% Pell Eligible	47%
Minority	39%
% Female	53%
Online Course Registrations	19,704



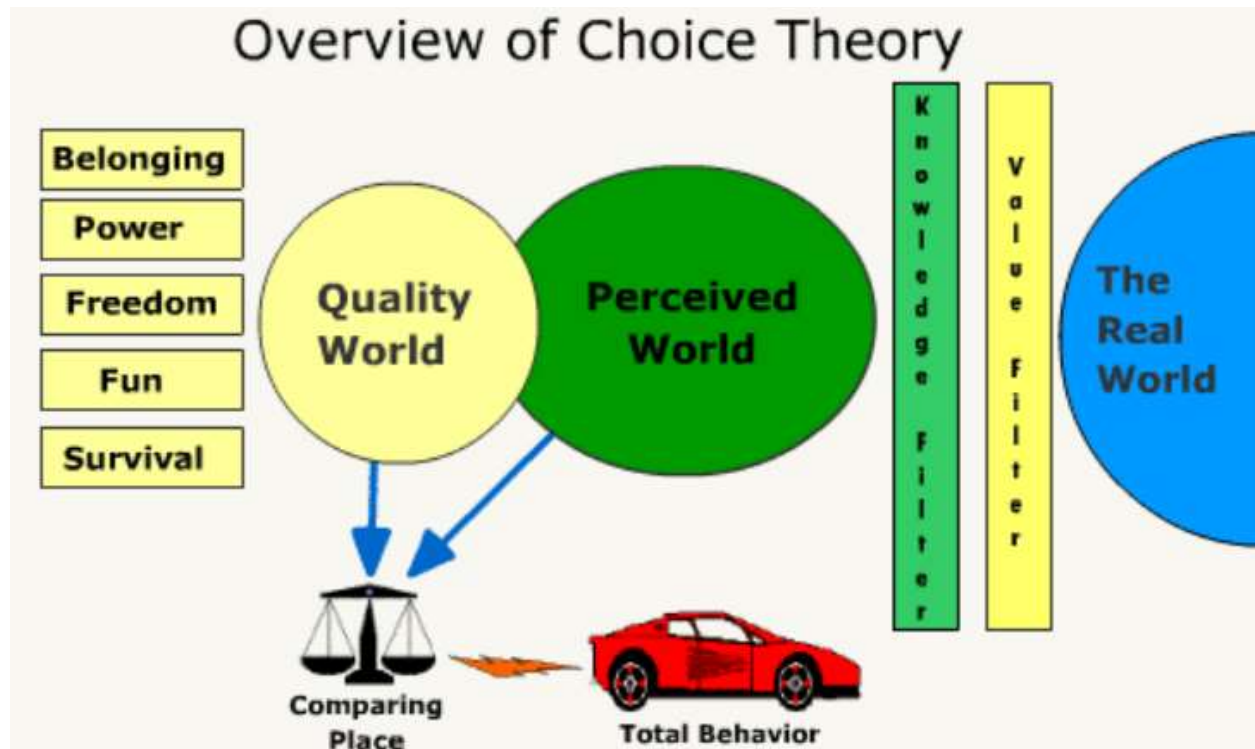


# Your Job as the VP

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Here's what we expect from you:

- Help us grow as a division.
- Don't shake things up too much. You're new.
- Understand that we have a long history of doing things well.
- Pull the division together.
- Stop Academic Services from trying to tell us how to do our jobs.
- Put an end to the Academies Model. Without us, they can't lift this.



Copied from: <http://brucedavenport.com/introduction.html>



  
**ONONDAGA**  
COMMUNITY COLLEGE

# About OCC

- 12,640 students (headcount)
- 52% female, 48% male
- 45% full-time, 55% part-time
- 62% matriculated, 38% non-matriculated
- 63% Pell-eligible
- 72% pursuing AA or AS; 26% AAS, 2% certificate or AOS
- Average age 21.7
- 43% White, 34% unknown, 12% African American, 5% Hispanic, 2% Asian, 3% multiple races, 1% American Indian or Alaskan Native



# The Big Opportunity

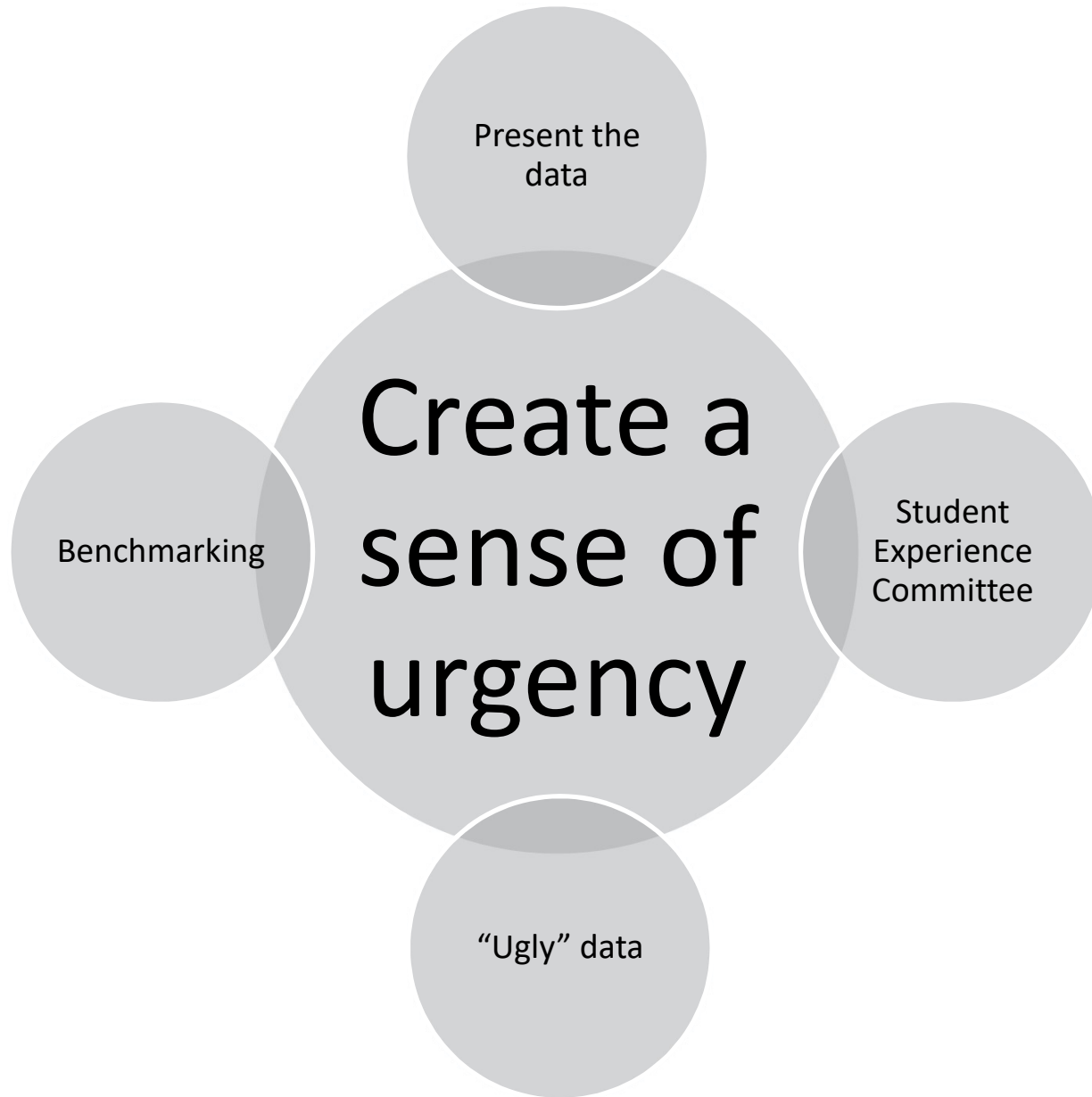
- OCC saw a growth of nearly 60% between Fall 2004 (8,195) and Fall 2012 (13,018)
- Yet, the college had declining retention and completion rates
- Resources were focused on planning and managing the growth
- Need to realign resources to support student success



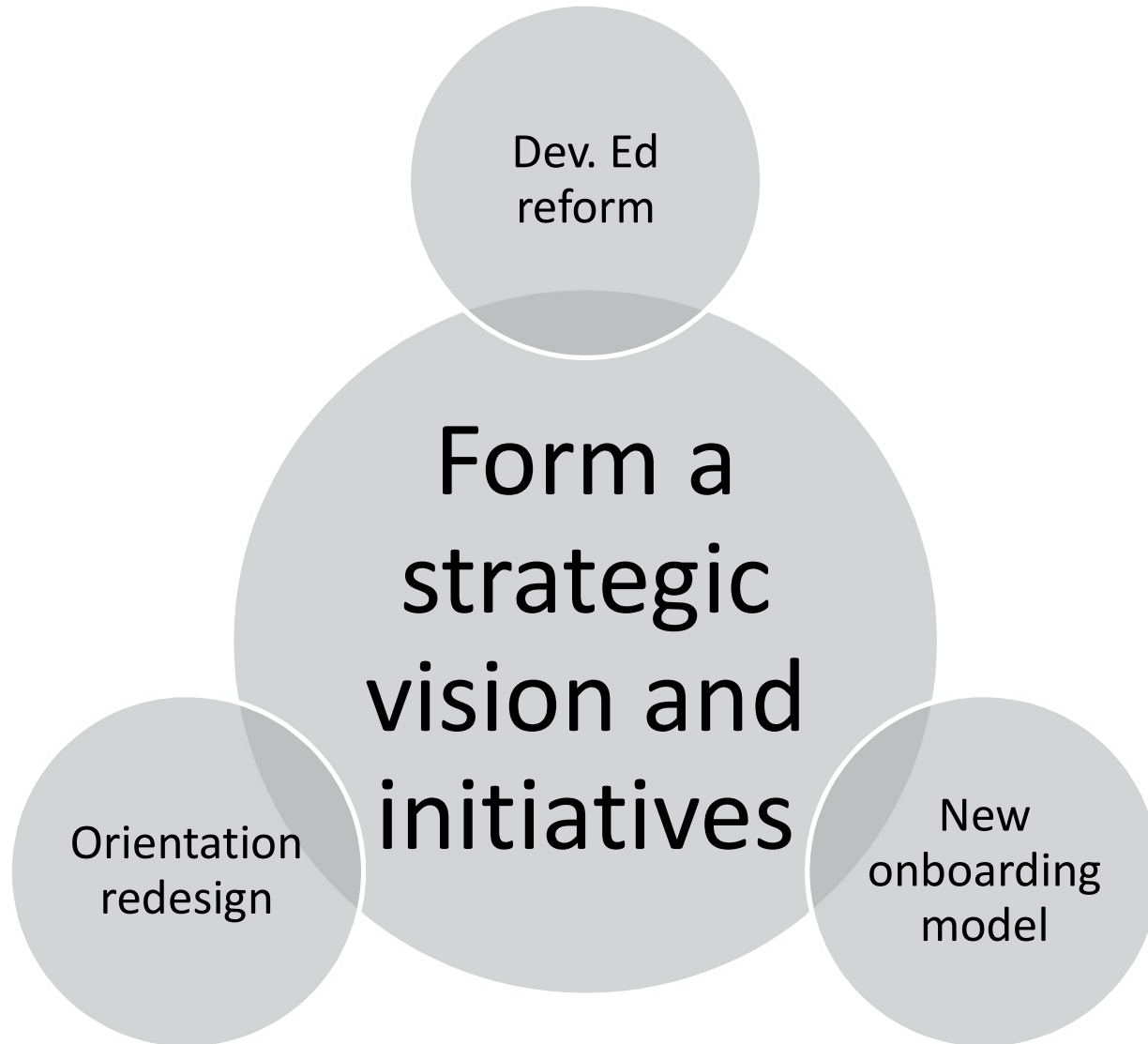




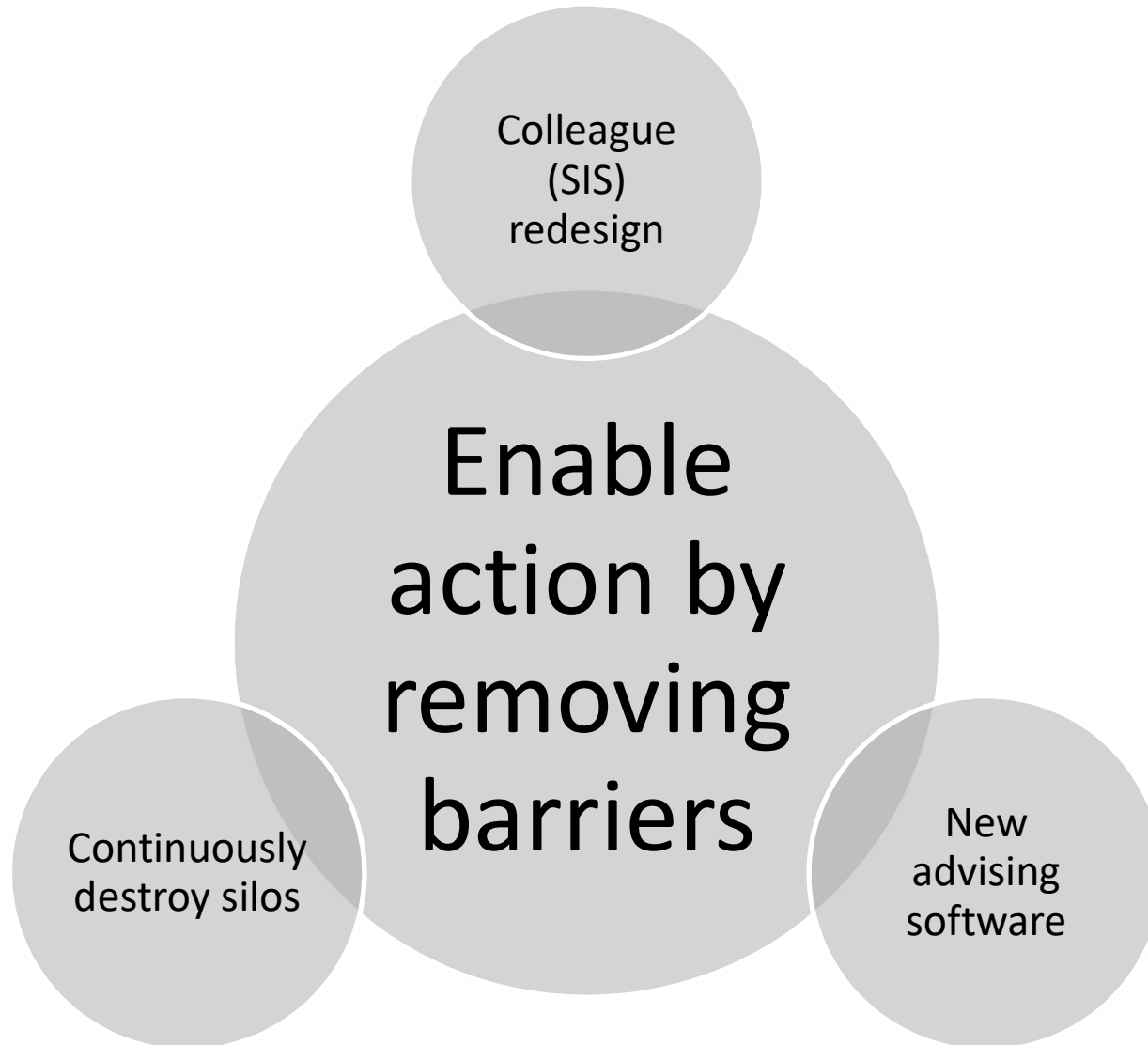
**8 Step Process for Leading Change, by John Kotter**









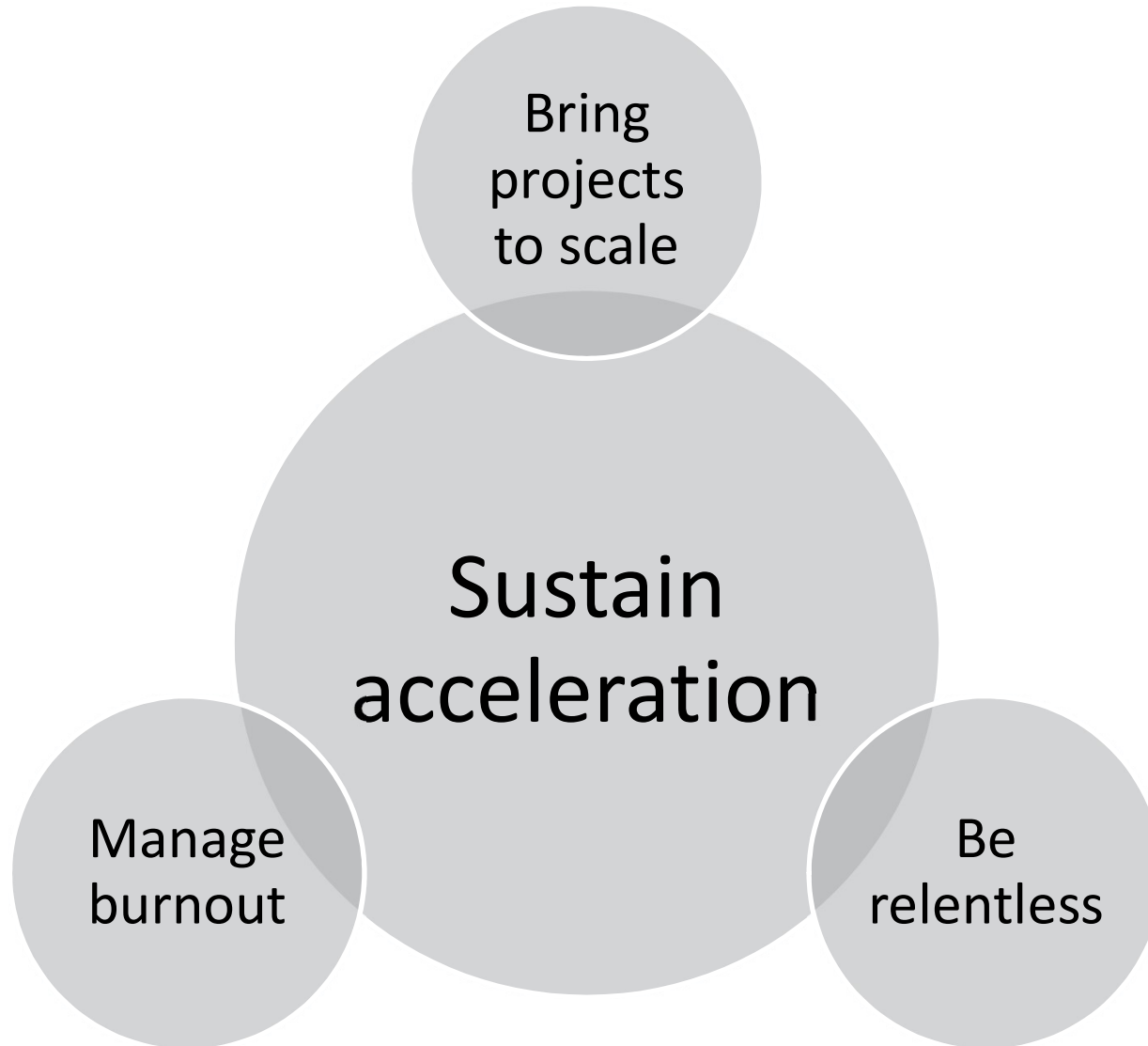


Support  
complementary  
efforts already  
in progress

Generate  
short-  
term wins

Communicate  
and recognize  
efforts

Incorporate  
faculty and  
staff input







# Contact Us:

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# Questions?

Contact us at:

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