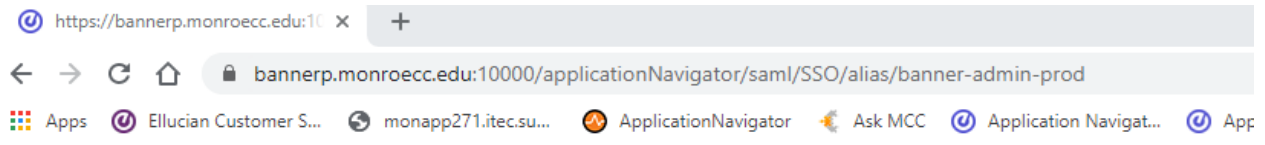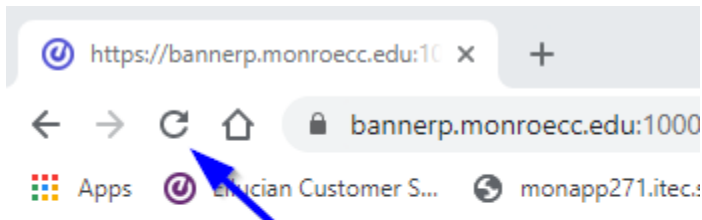Your intended Banner window just sits there, doing nothing, a blank page.

Reload the page.

When you do, you may be prompted like this. Click Continue. You may need to repeat this process a few times.