myMCC Survey

125
Responses

07:59
Average time to complete

Closed
Status

1. What is your primary role at MCC?

💡 Insights

🔵	Faculty	51
🟠	Professional Staff	48
🟢	Staff	17
🔴	Student	5
🟣	Alumni	1
🟤	Other	2
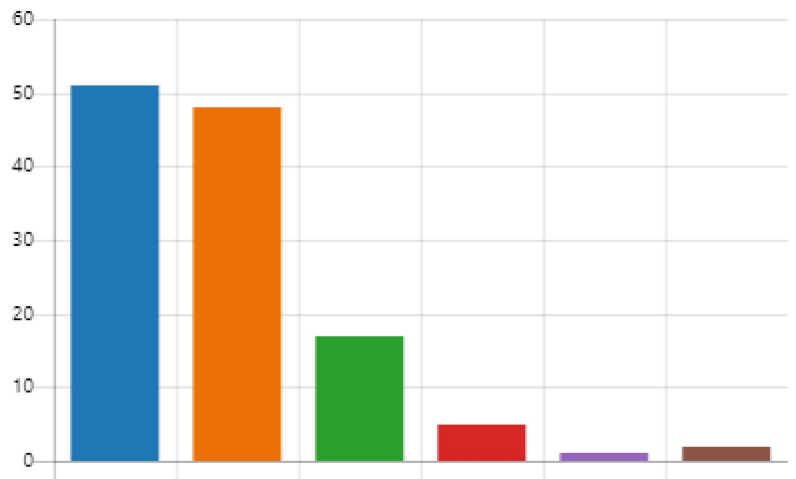
2. Students: What best describes your time at MCC?

🔵	I'm a first time student in my f...	0
🟠	I am a transfer student in my f...	0
🟢	I am a returning student in my...	1
🔴	I have been at MCC for one ye...	5
🟣	I am an alumnus, non-matricu...	0
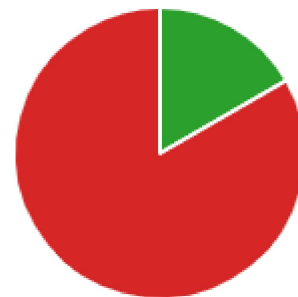
3. Students: Why do you access myMCC most frequently?

🔵	Latest News	2
🟠	Access My Courses (including ...	6
🟢	Access Email	5
🔴	Review Student Checklist	0
🟣	Schedule appointments (with ...	2
🟤	Access library resources	2
🟣	Access academic planning res...	6
⚫	Register for classes, add/drop ...	6
🟡	Manage student account (ie u...	5
🔵	Complete financial transaction...	3
🔵	Find help with technology	0
🟠	Links to other campus informa...	1
🟢	Other	0
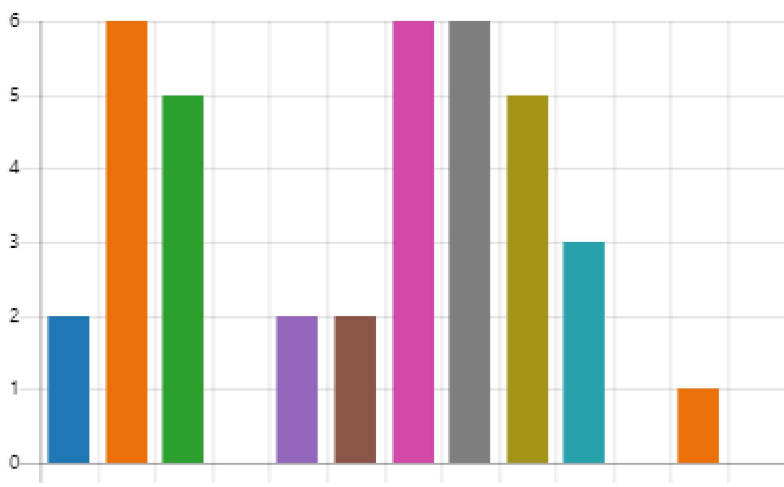
4. Students: How would you rate each of the following components of myMCC?

Legend: Outstanding, Effective, Good, Ineffective, Terrible

- Latest News
- My Courses
- Accessing Email
- Student Checklist
- Appointment Scheduling
- Academic Supports (such as tutoring, CircleIn, etc.)
- Library Resources
- Academic Planning Resources (Degree Works, Schedule Planner)
- Registering for classes, add/drop classes
- Manage student account (ie updating personal information, viewing your student records)
- Complete financial transactions (paying tuition, financial aid, paying for parking passes, set up...
- Find help with technology
- Links to other campus information and resources

100%   0%   100%

5. Students: How often do you use each of the following features of myMCC?

Legend: ■ Daily ■ Weekly ■ Monthly ■ Semesterly ■ Yearly ■ Never

- Latest News
- My Courses
- Accessing Email
- Student Checklist
- Appointment Scheduling
- Academic Supports (such as tutoring, CircleIn, etc.)
- Library Resources
- Academic Planning Resources (Degree Works, Schedule Planner)
- Registering for classes, add/drop classes
- Manage student account (ie updating personal information, viewing your student records)
- Complete financial transactions (paying tuition, financial aid, paying for parking passes, set up...
- Find help with technology
- Links to other campus information and resources

100%   0%   100%

6. Students: What is your least favorite feature in myMCC?

4
Responses

Latest Responses

7. Students: What would you most like to see in a replacement for myMCC?

<div align="center">

3

Responses

</div>

Latest Responses

8. Faculty: How long have you been a member of the MCC community?

🔵 Less than 1 year	1
🟠 1-5 years	3
🟢 5-10 years	4
🔴 10+ years	43
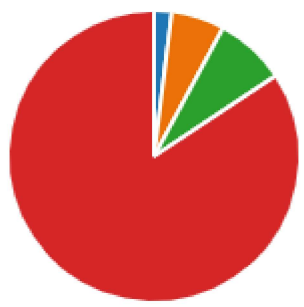
9. Faculty: Why do you access myMCC most frequently?

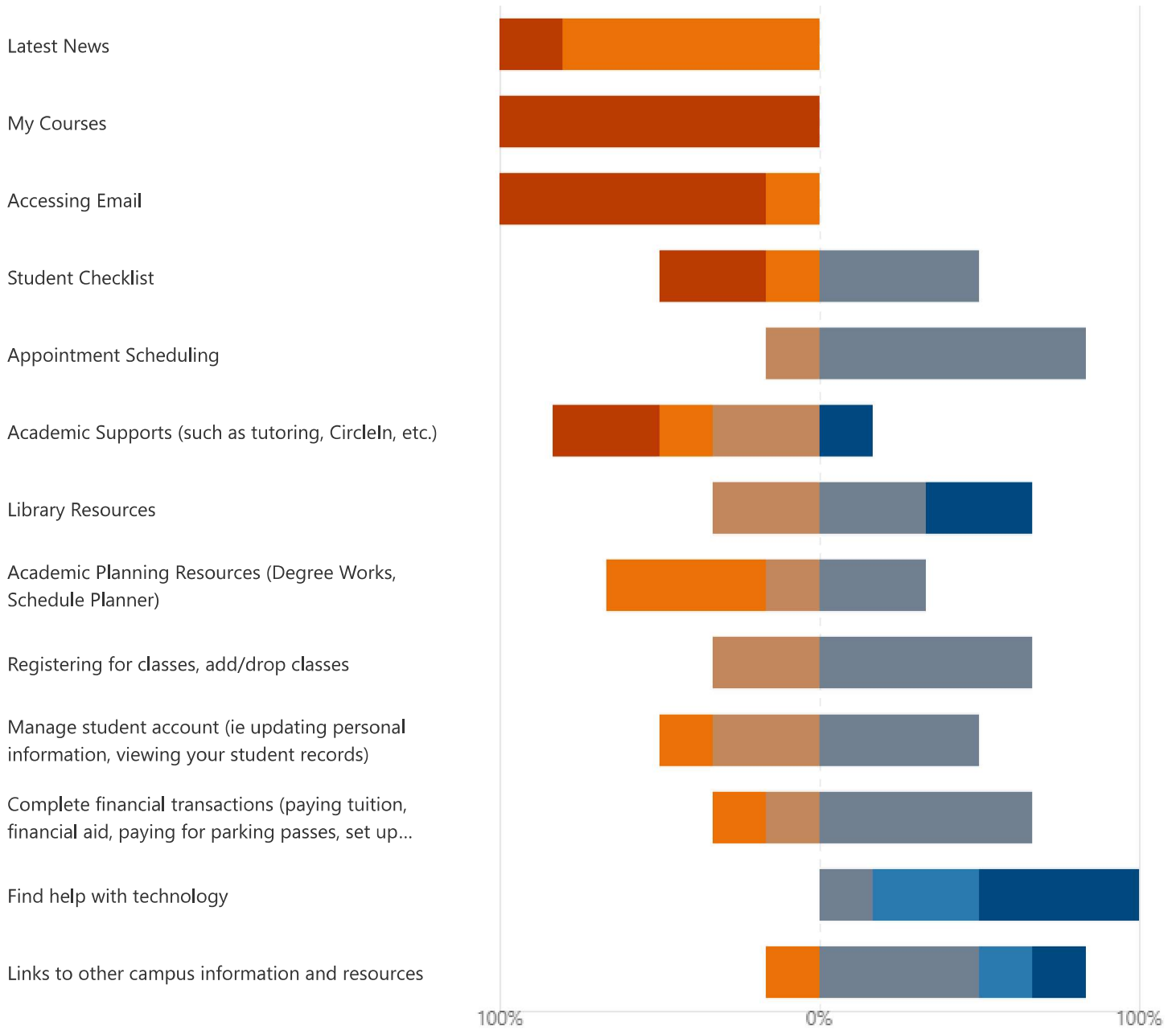|	
🔵 Latest News	9
🟠 Access My Courses	46
🟢 Access Email	28
🔴 Access Advising Tools (ie Degr...	32
🟣 Access Professional Developm...	15
🟤 Find help with technology (ie ...	26
🌸 Complete administrative tasks...	39
⚫ Links to information and reso...	22
🟡 Access online forms and docu...	25
🔵 Other	5
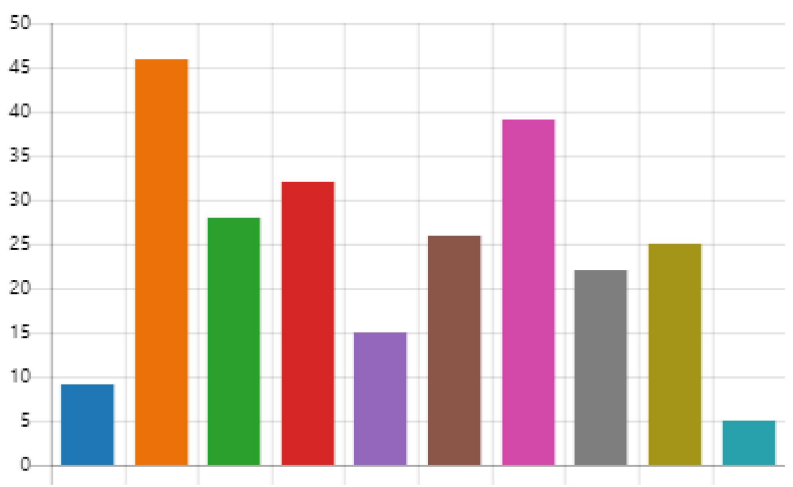
10. Faculty: How would you rate each of the following components of myMCC?

■ Outstanding   ■ Effective   ■ Good   ■ Ineffective   ■ Terrible
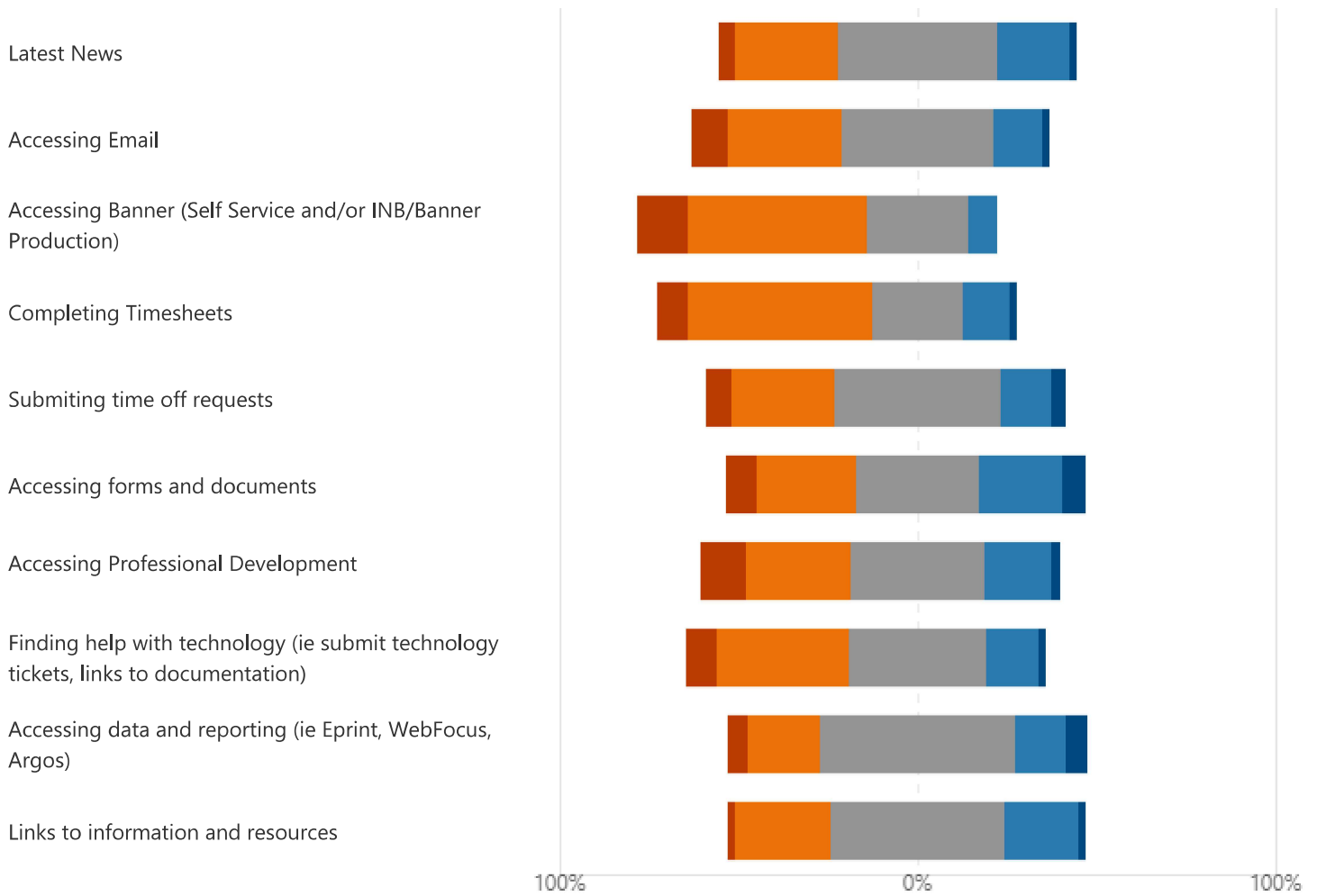
11. Faculty: How often do you use each of the following components of myMCC?

Legend: ■ Daily ■ Weekly ■ Monthly ■ Semester ■ Yearly ■ Never

- Latest News
- Accessing Email
- Accessing Banner (Self Service and/or INB/Banner Production)
- Completing Timesheets
- Submiting time off requests
- Accessing forms and documents
- Accessing Professional Development
- Finding help with technology (ie submit technology tickets, links to documentation)
- Accessing data and reporting (ie Eprint, WebFocus, Argos)
- Links to information and resources

100%   0%   100%

12. Faculty: How frequently have you had students give negative feedback on the components of myMCC?

Legend: ■ Never ■ Once ■ Occasionally ■ Regularly ■ Very Frequently

- Latest News
- My Courses
- Accessing Email
- Student Checklist
- Appointment Scheduling
- Academic Supports (such as tutoring, CircleIn, etc.)
- Library Resources
- Academic Planning Resources (Degree Works, Schedule Planner)
- Registering for classes, add/drop classes
- Manage student account (ie updating personal information, viewing your student records)
- Complete financial transactions (paying tuition, financial aid, paying for parking passes, set up...
- Find help with technology
- Links to other campus information and resources

100%   0%   100%

13. Faculty: What is your least favorite feature in myMCC?

41 Insights

Responses

7 respondents (**17**%) answered **information** for this question.

Faculty Information

Blackboard Starfish time hard to find

simple link intuitive **information** links Accessing email

find quickly page

items in myMCC Finding forms myMCC login needs

links in myMCC tabs Degree Works

14. Faculty: What would you most like to see in a replacement for myMCC?

38 Insights

Responses

6 respondents (**16**%) answered **better** for this question.

information options

option to see grades platform Better organization fewer different pages

resources - better clicks links to Banner

better use faculty **better use**

fewer options option works access home page

option access

blackboard attendance

15. Professional Staff: How long have you been a member of the MCC community?

🔵 Less than 1 year	2	
🟠 1-5 years	4	
🟢 5-10 years	11	
🔴 10+ years	31	
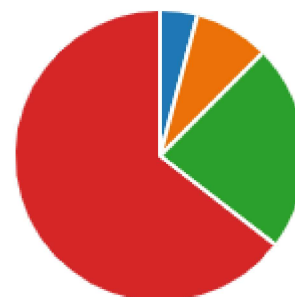
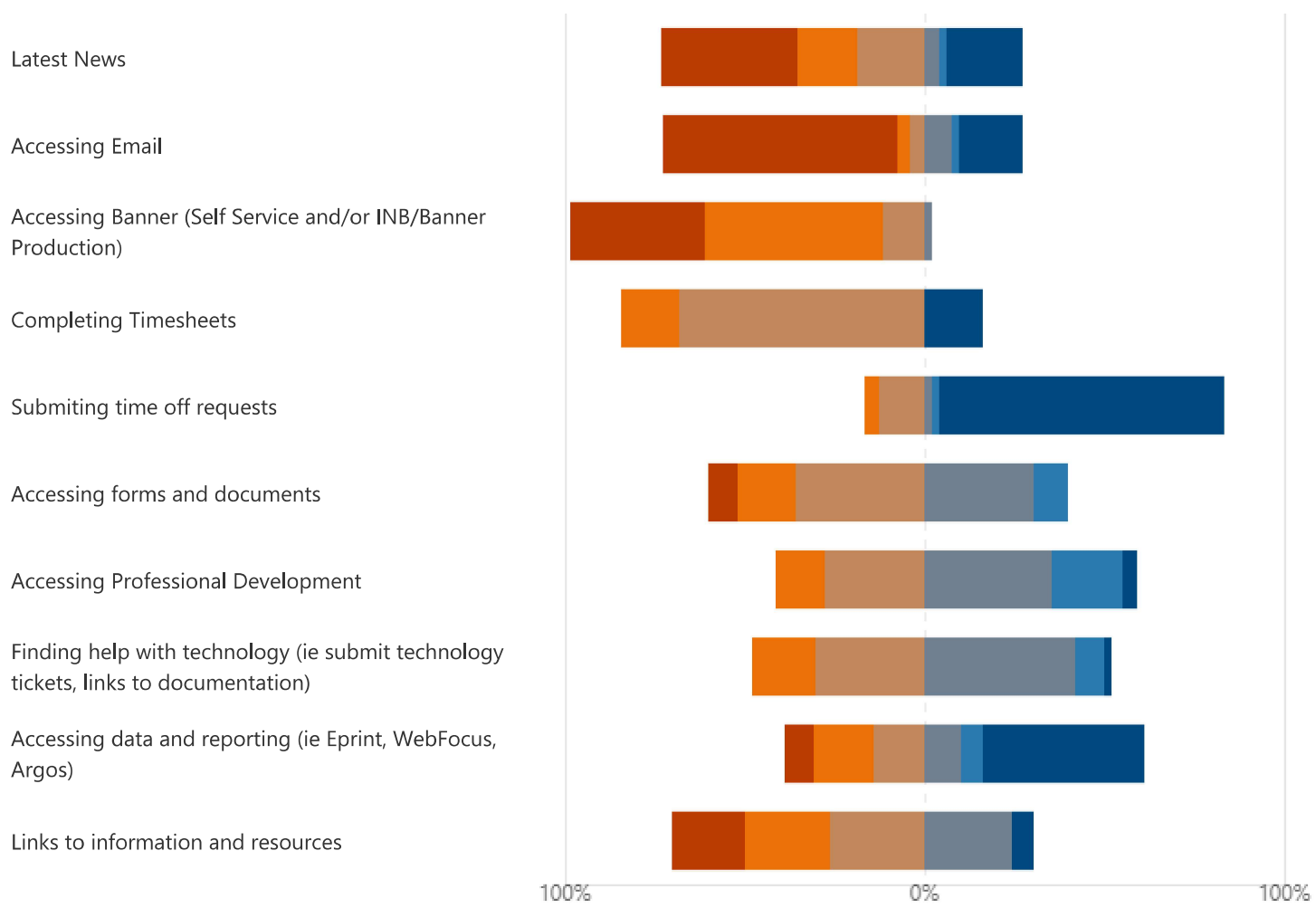# 16. Professional Staff: How would you rate each of the following components of myMCC?

Legend: ■ Outstanding ■ Effective ■ Good ■ Ineffective ■ Terrible

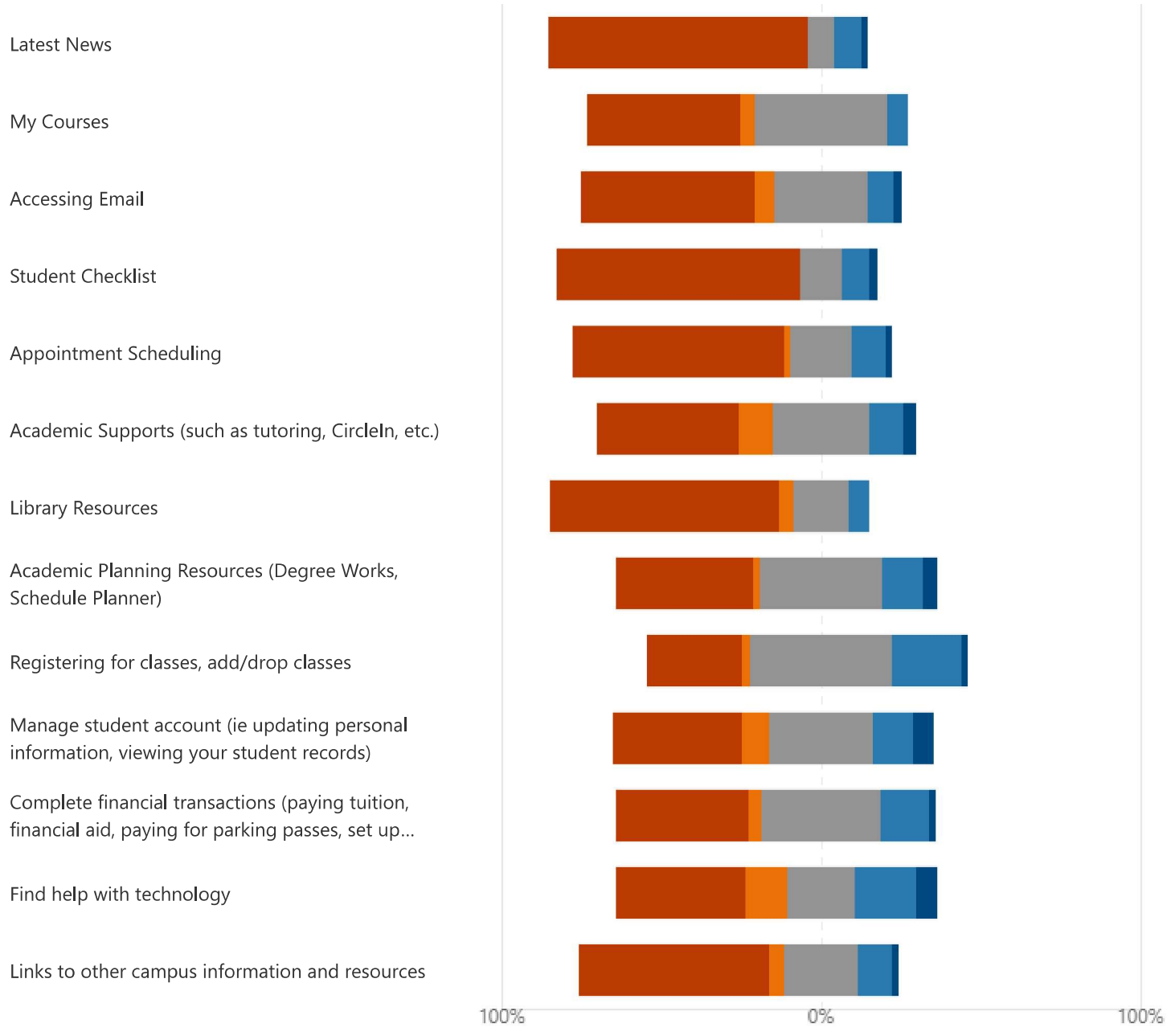Categories (top to bottom):
- Latest News
- Accessing Email
- Accessing Banner (Self Service and/or INB/Banner Production)
- Completing Timesheets
- Submiting time off requests
- Accessing forms and documents
- Accessing Professional Development
- Finding help with technology (ie submit technology tickets, links to documentation)
- Accessing data and reporting (ie Eprint, WebFocus, Argos)
- Links to information and resources

Axis: 100% 0% 100%
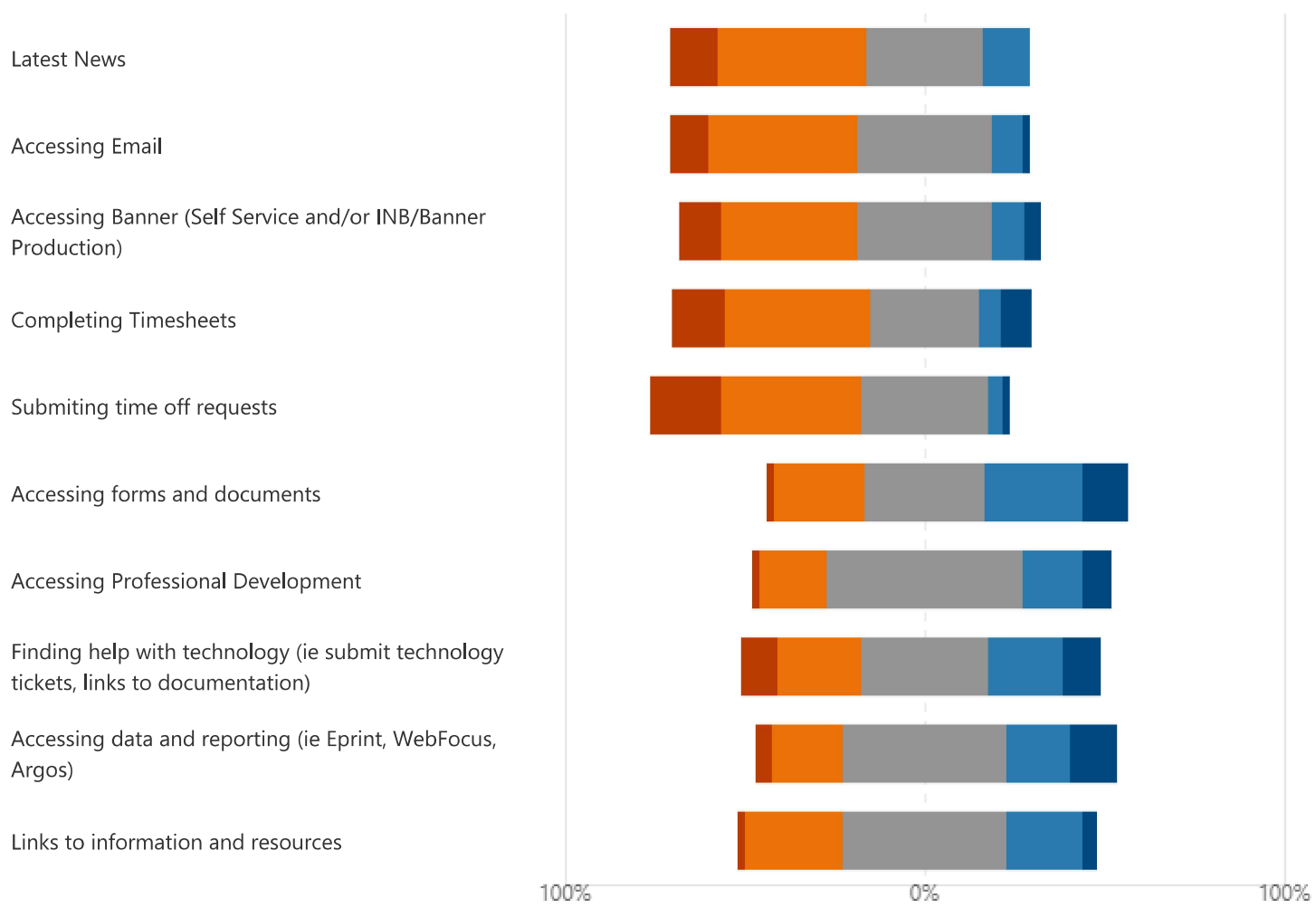
17. Professional Staff: How often do you use each of the following components of myMCC?

Legend: Daily | Weekly | Monthly | Semester | Yearly | Never

- Latest News
- Accessing Email
- Accessing Banner (Self Service and/or INB/Banner Production)
- Completing Timesheets
- Submiting time off requests
- Accessing forms and documents
- Accessing Professional Development
- Finding help with technology (ie submit technology tickets, links to documentation)
- Accessing data and reporting (ie Eprint, WebFocus, Argos)
- Links to information and resources

X-axis: 100%   0%   100%

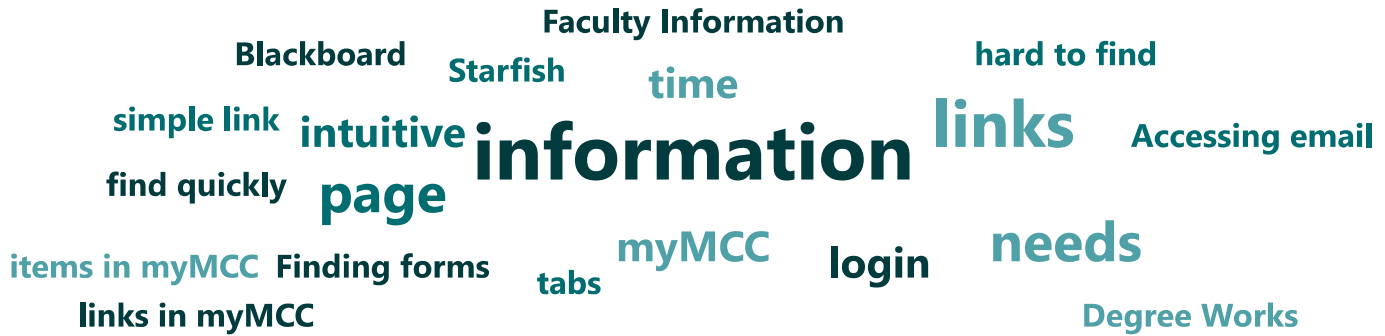## 18. Professional Staff: What is your least favorite feature in myMCC?

43 Insights
Responses

Latest Responses

7 respondents (16%) answered myMCC for this question.

Essentials tab   things   times   search feature   different tabs
tabs and pages   links   myMCC   tab hard   Library tab
tabs and links
user friendly   forms   difficult
myMCC tab   information
multitude of tabs   technology tab   myMCC and the homepage

19. Professional Staff: What would you most like to see in a replacement for myMCC?

Responses   Latest Responses

9 respondents (**22**%) answered **links** for this question.

links channel   link from email

homepage with links

Library tab   myMCC   multiple   user friendly   library resources

easy access   **user**   **links**   **easy**   better
                                                           Direct link

links/access   **information**   **content**   **students**   easy links

search feature
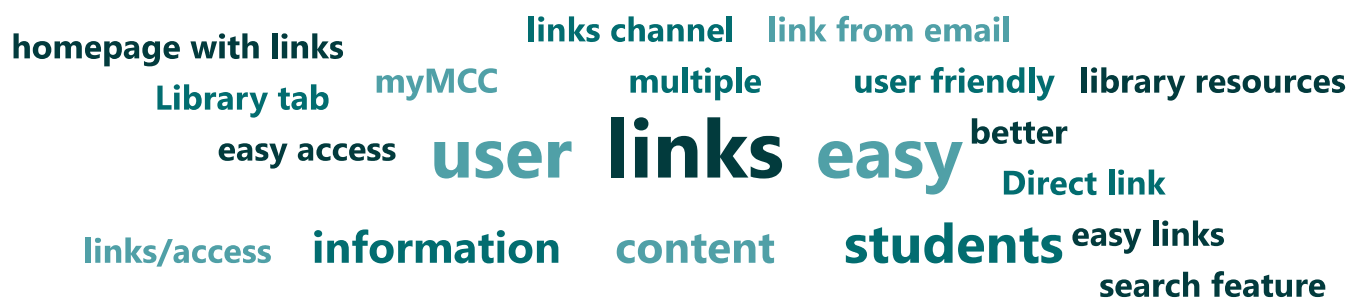
20. Staff: How long have you been a member of the MCC community?

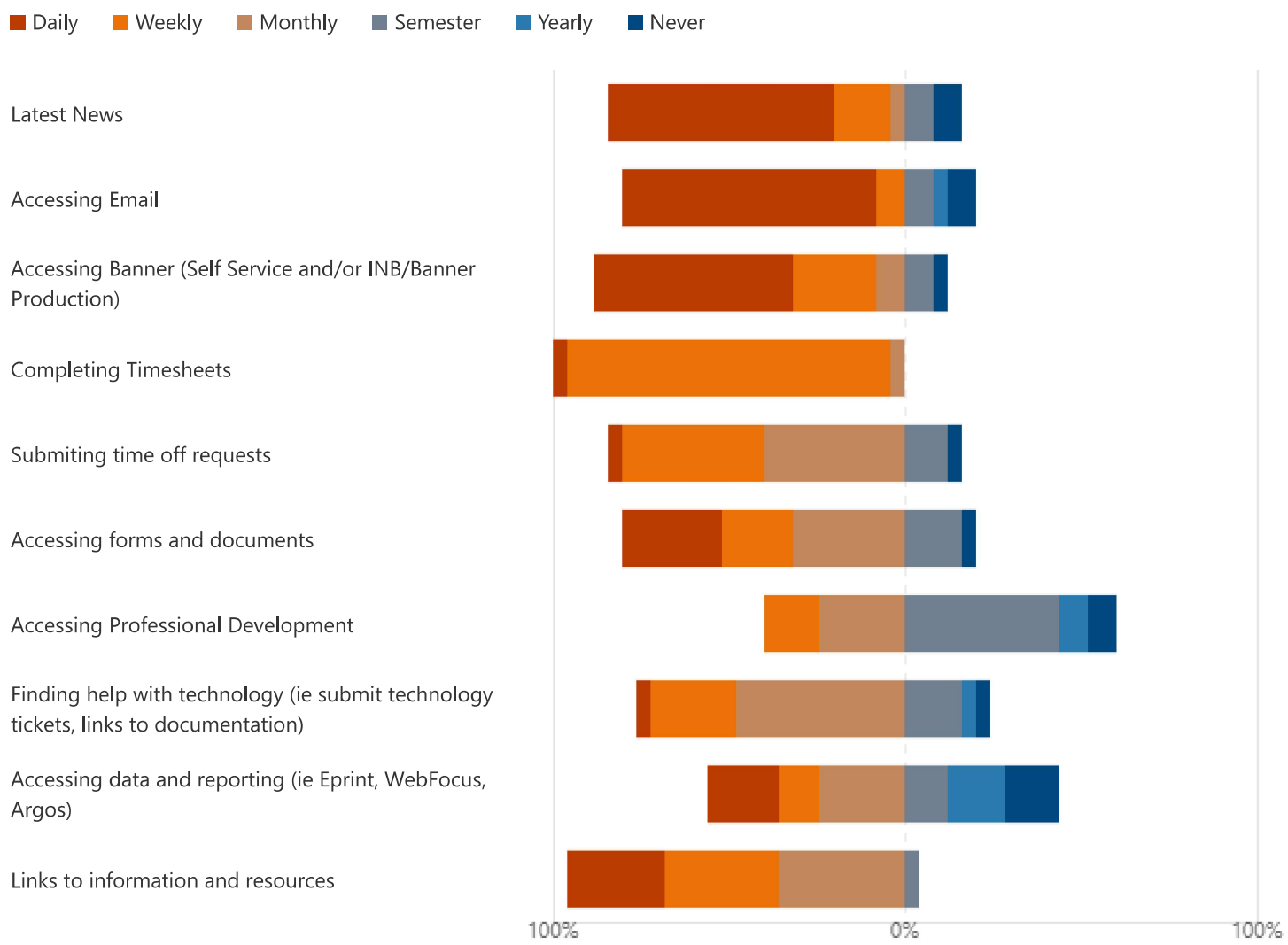|		
🔵 Less than 1 year	1
🟠 1-5 years	5
🟢 5-10 years	0
🔴 10+ years	11

21. Staff: How would you rate each of the following components of myMCC?

■ Outstanding   ■ Effective   ■ Good   ■ Ineffective   ■ Terrible

Latest News

Accessing Email

Accessing Banner (Self Service and/or INB/Banner Production)

Completing Timesheets

Submiting time off requests

Accessing forms and documents

Accessing Professional Development

Finding help with technology (ie submit technology tickets, links to documentation)

Accessing data and reporting (ie Eprint, WebFocus, Argos)

Links to information and resources

100%   0%   100%

22. Staff: How often do you use each of the following components of myMCC?

Legend: ■ Daily ■ Weekly ■ Monthly ■ Semester ■ Yearly ■ Never

Latest News

Accessing Email

Accessing Banner (Self Service and/or INB/Banner Production)

Completing Timesheets

Submiting time off requests

Accessing forms and documents

Accessing Professional Development

Finding help with technology (ie submit technology tickets, links to documentation)

Accessing data and reporting (ie Eprint, WebFocus, Argos)

Links to information and resources

100%   0%   100%

23. Staff: What is your least favorite feature in myMCC?

14 Insights
Responses

Latest Responses

3 respondents (**21**%) answered **things** for this question.

departments to make sure
favorite thing   long time   Search
paper time **Difficult**   employee student number
things   **time**   information and links
Degree Works   time feature
information   sign clicks   Argos Reporting
Search option   Public Safety lot of information

24. Staff: What would you most like to see in a replacement for myMCC?

Responses   Latest Responses
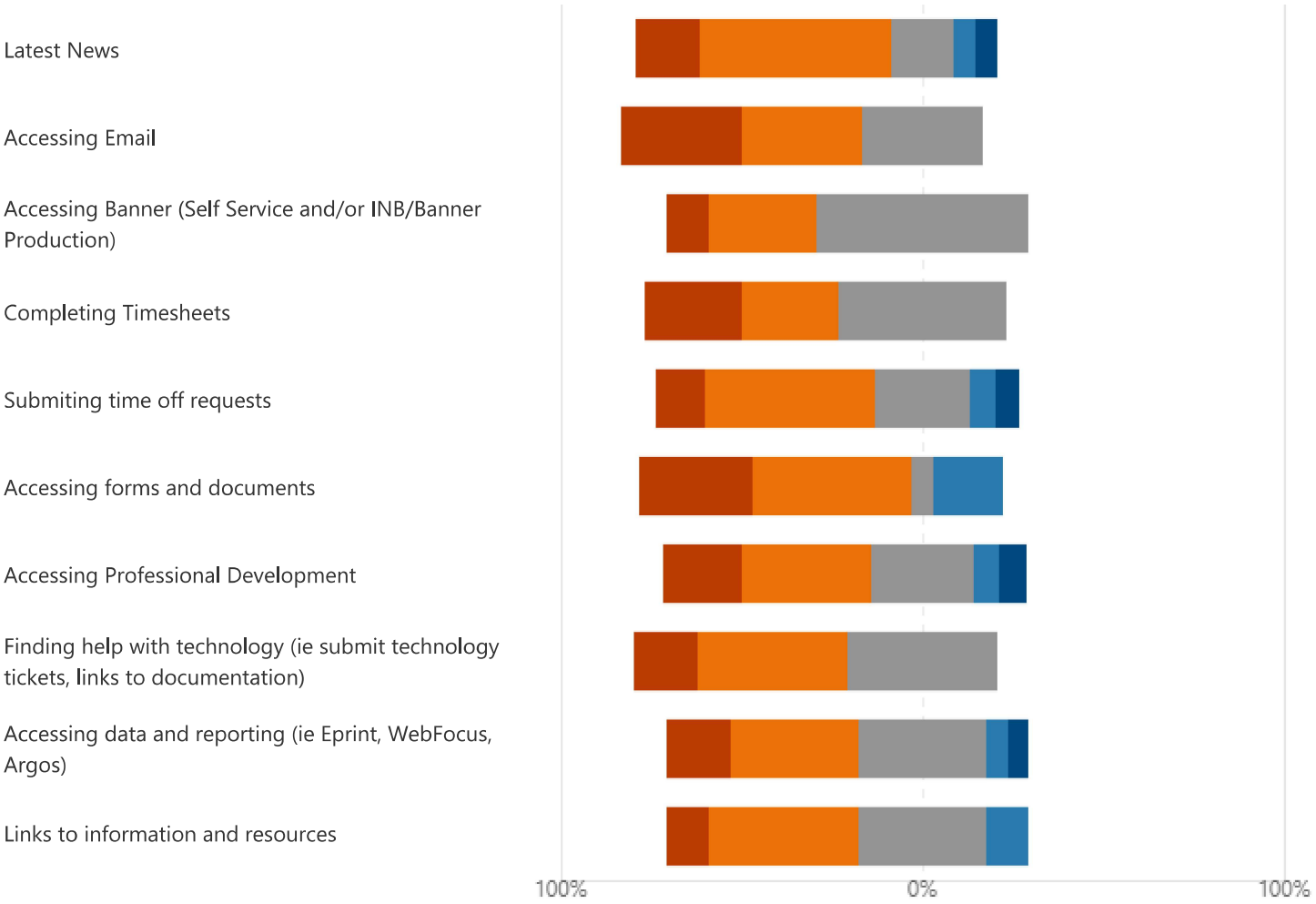
2 respondents (**18**%) answered **easy** for this question.

user-friendly

Leave Time   Time feature   ease of use   enhanced visuals   MCC

similar   uncluttered view   easy feature old MyMCC

brief instructions   tabs   feature to all departments
                                modules
Favorite   day   able   necessitites   short videos