

ALERTS AND INTERVENTIONS

Manual and Survey Flags							
Flag Name (Seen by flag raiser, NOT Student)	When Enabled	Role	Flag Raiser	View in SF	Receive Email with Comments	Manage /Clear	Action/ Intervention
Early Alert: Urgent Academic Concern (Outreach Requested)	Week 3	Student		✓	✓		System Email w/raiser's comments AND Personal Follow-up by Success Coach or School Specialist. Email <u>only</u> weeks 13-14 of the semester.
		Success Coach		✓	✓	✓	
Early Alert: Critical Attendance Concern (Outreach Requested)	1st Day of Classes	School Specialist		✓	✓	✓	
Early Alert: Student Needs Course Materials (Outreach Requested)		Faculty	✓	✓	✓	✓	
Early Alert: Academic Progress (Email Notification Only)	1st Day of Classes	Student		✓	✓	Bulk cleared	System Email w/raiser's comments
		Success Coach		✓	✓		
Early Alert: Attendance (Email Notification Only)		School Specialist		✓	✓		
		Faculty	✓	✓	✓		
Concern from Student	1st Day of Classes	Student	✓		✓		Personal Follow-up by Ombudsman
		Ombudsman		✓	✓	✓	
Kudos--Raised by Faculty and Staff							
Faculty Manual and Survey:	You're Off to a Great Start	Keep Up the Good Work	Showing Improvement				
Faculty and Staff Manual Only:	Thank you!	You Rock!	Great Participation!				
System-raised Flags							
In-class Attendance 3 Absences	1st Day of Classes	Student	System- raised triggered by Starfish Attendance	✓	✓	Bulk cleared*	Email from System only *Personal Follow-up at discretion of Success Coach or School Specialist
		Success Coach		✓	✓		
		School Specialist		✓	✓		
		Faculty		✓			
Student Initiated Course Withdrawal	Last Day to drop w/o penalty per Ac. Calendar	Student	System	✓	✓	Bulk cleared	Alert to Success Coach/ School Specialist
		Success Coach		✓	✓		
		School Specialist		✓	✓		
		Faculty		✓	✓		
No Login in 5 Days	Start of Preview Week	Student	System- raised triggered by Blackboard login	✓	✓	System cleared upon login	Email from System only
Never Logged In		Success Coach		✓	✓		
		School Specialist		✓			
		Faculty		✓			