myMCC Web Portal Survey Results

In June of 2021 MCC Applied sent out a survey via The Tribune. The survey received 125 responses mostly from faculty and staff. The full results of the survey are available. The purpose of the survey was to identify what members of the MCC Community would like to see in the up coming release of a new college web portal.

125 People, mostly faculty and staff, took the survey

Results were **consistent** regardless of the role of the person answering the survey

Even though students were not overly represented in this survey, the faculty/staff **results matched** what we learned during our student focus group on the same topic.

Least favorite parts of myMCC

- Difficult to Navigate
- Complex and Disorganized
- Too Many Clicks
- Outdated Information
- Broken Links
- Too Many Sign Ons/Sign On Issues
- Lack of Customization for the End User

Wanted in a Replacement

- Enhanced Organization
- Updated and Improved Design
- Customization of end user content
- Better integration between MCC's technologies
- Simplification of the interface

Monroe Community College
STATE UNIVERSITY OF NEW YORK