

DHS – Financial Assistance Division **Informational Session**

Date: December 26, 2019
To: Department of Human Services Community Partners
From: Department of Human Services – Financial Assistance Division
RE: DHS 101 Presentation

The Monroe County Department of Human Services is a complex agency that may present challenges to those in the community who are working with individuals in need of public benefits and services. Recognizing the potential for difficulties and the value of information, the Financial Assistance Division will be presenting: DHS 101. This informative, interactive session will provide an opportunity to learn about DHS – FA Division policies and procedures including:

- Public Benefit Application Process
- Emergency Assistance
- Diversion Benefits
- SNAP
- Day Care
- Employment Requirements
- Results of Non-Compliance with Program Eligibility Requirements, such as Case Denials and Sanctions

After attending this session, our community partners will have a greater understanding of DHS Financial Assistance policies, procedures and helpful tools to assist clients through the process when needed.

- Date – January 16th, 2020
- Time – 9 am – 1 pm
- Location – MCC Downtown Campus 321 State St. Rochester, NY 14608

Those interested in attending this valuable informational session can register by contacting Denise Read at denise.read@dfa.state.ny.us or by phone at 585-753-6173.