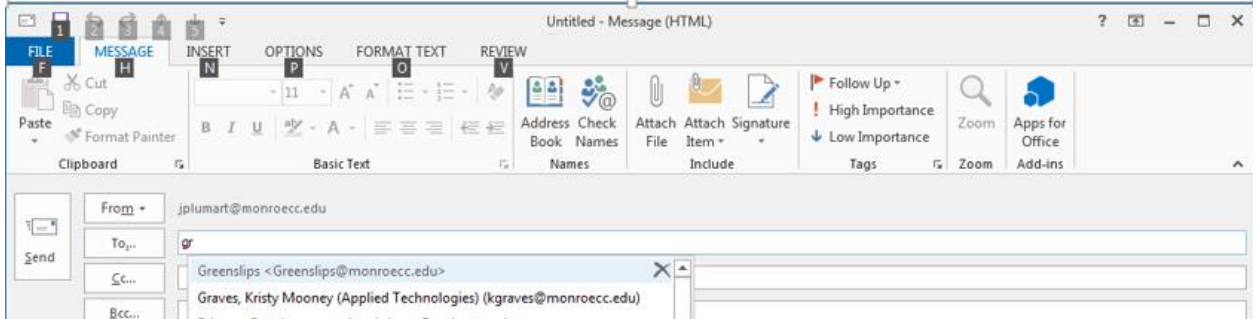
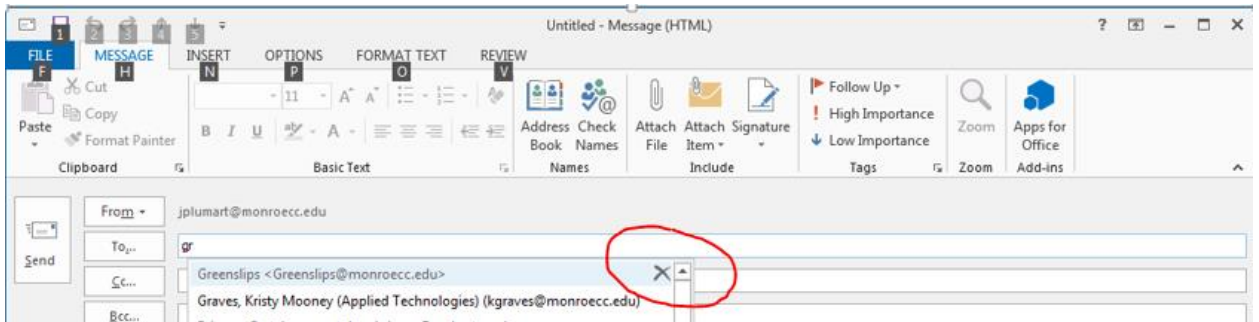


How to resolve the Undeliverable message when emailing to greenslips@monroecc.edu:

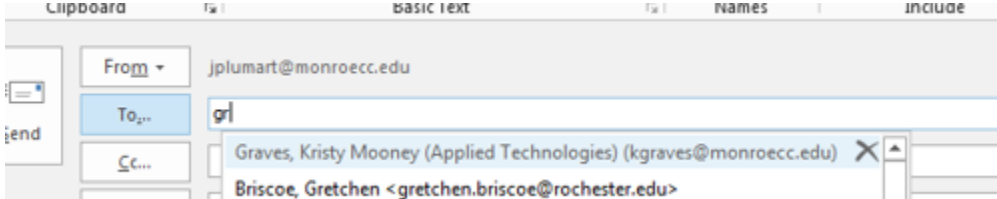
- 1- Open a new email
- 2- In the To: field, type gr
- 3- The Autocomplete drop-down list opens. The first entry is Greenslips greenslips@monroecc.edu



- 4- Click on the black X for that entry; the entry disappears from the list.



- 5- The Greenslips entry is now gone from the list



- 6- In the To: field, type Greenslips
- 7- The email will now get through!
- 8- If you wish to test the fix, please type TEST in the subject line.