Clear Browser Cache: FIREFOX

Click on hamburger menu, go to Settings:



Go to Privacy and Security, scroll down to “Cookies and Site Data”



Click on Clear Data….



And click Clear. Another box will pop up to confirm.

Close your browser and open a new session.

Clear your browser cache: CHROME

Click on the vertical ellipsis menu and go to Settings:



Go to Privacy and Security, “Clear browsing data”



Click “Clear data” – make sure the time range is set to “all time”:



Close your browser and open a new session