



Monroe Community College

STATE UNIVERSITY OF NEW YORK

Division Highlights

Month of August, 2021

Chief Diversity Officer

Programming:

- Implicit Bias Training, Residential Assistants, Residential Life (MCC)

Personnel:

- N/A

Partnerships:

- Urban League of Rochester Powerbrokers Group – looking at racial inequities throughout Monroe County
- Upstate New York College Collaborative (UNYCC)/Western New York Diversity Officers (WNYDO) – founder and co-chair for WYND0

Other Highlights:

- Diversity Conference – *Transformative Conversations: Forging A Path to an Inclusive Campus Culture*
 - Friday, October 1, 2021 from 8:45 AM – 4:00 PM
- Exploring the establishment of two new Employee Resource Groups (ERGs) for Asian American Pacific Islander (AAPI) and LGBTQIA faculty/staff.
- Submitted updated report regarding Voluntary Compliance Plan – State Education Department
- Latino Leaders Roundtable Discussion
 - Initiated by IBERO American Action League - Invitation to President Burt-Nanna/CDO
- Faculty Association/Administration Bargaining Unit Negotiations
- CSEA/Administration Bargaining Unit Negotiations



Division Highlights

Months of August and September, 2021

Administrative Services

Personnel:

- Custodial Services is working on Team Building with Human Resources to offer training to MCC employees to prepare for the upcoming Civil Service exam for Custodian and Head Custodian positions.
- Human Resources provided training on “time and attendance” to all Facilities employees on 9/24/2021.
- Facilities Director, Courtney Sprague, received a scholarship from the Association of Physical Plant Administrators (APPA) and attended the APPA Virtual Facilities Summit 2021 in July. APPA promotes leadership in educational facilities for professionals seeking to build their careers, transform their institutions, and elevate the value and recognition of the built environment in education

Partnerships:

- Human Resources collaborated with Computing to create and implement an electronic Employee Vaccination Verification form. This form is voluntary and so far 690 employees have submitted proof that they are fully vaccinated via this form.
- Public Safety has partnered with Health Services to assist in the COVID response to students during the re-opening of the college campus due to a shortage of staff. Emergency Management has assumed reporting responsibilities to both SUNY and MCDH, allowing both to have an accurate operational picture of the college community's current state. Public Safety support of Pooled Testing has continued facilitating testing for students, faculty, and staff without significant interruption of daily activities.
- Risk Management collaborated with the Grants Office and Chemistry/Geosciences to develop/approve a new “hold harmless agreement” for MCC when receiving international visitors. Two Kazakh visitors along with guests from Cornell University and Ohio State University visited campus in September. Funding for this exchange was made possible from a U.S. Embassy in Kazakhstan grant. The goal of the project is to use remote sensing data to identify wheat diseases, particularly Septoria that result in a negative impact in Kazakhstan.

Other Highlights:

- Public Safety returned to standard operating practices with the re-opening of the College campus and the start of the Fall Semester with full open campus access facilitating in-person classes, with no issues, while providing a high level of services.
- Members of Public Safety participated in numerous 9/11 events, including the memorial at MCC and the Global War on Terror Memorial at Highland Park. We strengthened our community relationships with local Law Enforcement, Fire and EMT Agencies, and US Military, both active and retired.



Division Highlights

October 2021

Student Services

Programming:

- The Student Government Association student leaders and Alumni Student Leaders, Daniel O’Hanlon and Jessica Brown planned the 20th 9-11 Remembrance Ceremony. The program’s speakers focused on their service in the military and First responders. The ceremony ended with a military flyover. Before the ceremony, many student volunteers laid 3,047 flags in front of the campus with a sign, NEVER FORGET.
- Over 100 student’s leaders have participated in the Student Leader training. We have 30 active club and organizations at this time and we are continuing to work with students who are looking to join a club.
- The Dreamkeepers program received over 150 applications in July and August. Between Dreamkeepers and the Wegmans Scholars grant, we awarded over \$45,000 in emergency funds.
- Advisement, Testing, Transfer, and Veteran Services served 3,925 students over the summer (7/1/21 – 8/31/21).

Personnel:

- John Biringer is a new Advisor in Student Life and Leadership Development, replacing Errika Brooks who left the College for an opportunity elsewhere. John will be working with the Wegmans Success Scholars.

Partnerships:

- The Financial Empowerment Center will have a staff member at MCC on Tuesdays to provide financial counseling for students, assisting students with financial challenges.



Division Highlights

Months of August & September 2021

Economic Development and Innovative Workforce Services (EDIWS)

Programming:

- Mpower is expected to be renewed at \$1.5M over 3 years (10/2/21 – 10/1/24). The initiative between Monroe Community College and Monroe County supports short-cycle training for individuals and incumbent workers in IT, advanced manufacturing, and health care, and perfectly aligns with the launch of the FWD Center. Awaiting final contract.
- HVAC Jumpstart program started on September 9th with 13 students. This program runs for 11 weeks and is the 3rd program cohort to complete. HVAC Jumpstart provides students the opportunity to learn the core skillsets needed to enter into an HVAC career while earning college credit. Students are involved in an integrated co-op that links them directly to full-time employment opportunities in the trade. Many of these students are extended full-time opportunities after completing the program, or choose to continue toward an A.A.S degree.
- Non-credit training has begun for the plumbers/pipefitters and electricians for the final semester at Eastman Business Park to support Skilled Apprenticeship Training. The 76 students will begin to transition to the new FWD Center space in early 2022.
- The Economic and Workforce Development Center (EWDC) completed work with a local research firm to study the IT market. In particular, the IT focus group discussions centered on hiring needs, most sought after skills, and how MCC might support their business. We will leverage the results of this report in development of future programs.
- The first clinical bridge program began on August 16th with 38 students enrolled for TEAS prep and content prep for Anatomy and Physiology. The bridge program is designed to provide a foundation in professional skills, math, science and English, for individuals intending to take an LPN program. The University of Rochester Medical Center (URMC) has committed to supporting students in the program with lab space, a lab bed, and clinical rotations.
- The EWDC will continue working with Monroe Community Hospital (MCH) to train 100 CNAs. In addition to MCH, the EWDC provides non-credit health care training for URMC long-term care facilities: Highland Living Center and Highlands at Brighton, have committed 64 students to training programs. Rochester Regional Health and St. Ann's will participate in the program, and The Friendly Home will commit approximately 50 students to training.

Partnerships:

- The EWDC welding and fabrication program, in partnership with Rochester Arc + Flame Center, graduated 28 students from the program in July '21. The program also welcomed 41 new students in September, which is equivalent to \$383,350 in revenue.
- Corporate College training programs:
 - *Holding Effective Meetings and Managing Different Personality Styles*. Three sessions of training for leaders and staff at General Motors. Revenue to the EWDC for this delivery was \$1,100.
 - *Lead to Succeed (to take place 9/13/21-9/21/21)*. Two customized, 18 hour training sessions for employees at LSI Solutions. Expected revenue for the EWDC for this delivery is \$10,775.

Other Highlights:

- A construction kick-off event for the FWD Center was held on July 29th. The event received media coverage from WHAM, WHEC, ROC8, SUNY, and RBJ. The event was attended by many local business leaders and government officials, including SUNY Chancellor Malatras and Monroe County Executive Bello.
- Monroe Community College was named one of six community colleges in New America's publication [Advancing Quality Community College Workforce Programs: Announcing New Models for Career Preparation Cohort](#). The article focuses on non-degree workforce programs that lead to quality jobs and careers. Specifically highlighted is MCC's CNA program and developing LPN program for cohort advancement.



Division Highlights

Months of August and September 2021

Academic Services

Programming:



Gena Merliss rejoins the [TCC](#) after a year of Professional Leave for the Benefit of the College. Please join me in recognizing the great work Amy Burtner (ENG/PHL) did as the Acting Coordinator for the 2020-21 academic year. Thank you, Amy! What a year it was. Here are a few of the reasons we are grateful for Amy's work:

- There were over 100 events; all remote, necessitating increased coordination, ingenuity, and communication.
- Faculty needs for professional development increased and changed during the pandemic, as their bandwidth was challenged but and their need for innovation increased.
- The TCC has a robust Blackboard page where you can find recordings and materials from prior programs.
- The First and Second Year Faculty Series have effective Blackboard sites, modeling the productive use of Blackboard in remote and face-to-face teaching.
- Large numbers—almost 400 faculty and staff—participated in last year's TCC programs.
- The TCC rooms now have improved video technology so that we can maintain our accessibility post-pandemic.

Reminder: We invite board members to join in this year's programming theme: *Pedagogies of Care* and what that means specifically within higher education (link to more information [here](#)), by participating in a book group for *Relationship-Rich Education* by Leo Lambert and Peter Felten (link to sign up [here](#)).

As always, it is important to remember that the TCC is a faculty-driven organization that could not function without the exceptional support of the multi-campus TCC committees, Nancy Soregi, the TCC's intrepid secretary, and many others who facilitate sessions, book groups, Reflective Practice Groups and much more.

Personnel:

- AVP Kimberley Collins, was an invited panelist for the August 4 webinar entitled Leading Institutional Change in Higher Education, that sponsored by CircleIn. The panel included other higher education leaders from 4-year colleges in Georgia, Wyoming, and Alaska. (link [here](#) to view the webinar).



Partnerships:

- On September 16, MCC's Institute for the Humanities and SUNY Geneseo's Center for Integrative Learning presented *Writing in the Cities of Asylum*—the first of a three-part virtual series called, *The Arts of Asylum: Strengthening Community by Building a City of Asylum in Rochester*. For this first installment, Alison Meyers, Executive Director of Rochester's Writers and Books, will sit down with exiled Bengali poet, activist, and political columnist Tuhin Das to discuss his journey from being the target of fundamentalist groups in his native Bangladesh to a writer in residence at City of Asylum/Pittsburgh.



Other Highlights:

Library Services Updates: The LeRoy V. Good Library and Downtown Campus Learning Commons have resumed full in-person hours and services to support students and the MCC community, including evenings and weekend hours (hours here). MCC Libraries added additional computers to accommodate students who need technology and space to attend remote classes. MCC Libraries continued virtual services to support MCC students, including 24/7 chat help, zoom research coaching appointments, the College Researcher Badging Program, and virtual classroom instruction sessions.



Our Tutoring and Academic Assistance Center (TAAC) continued to support students at an amazingly high level during the past year. Specifically, during the 2020-21 academic year:

Table with 4 columns: Category, Fall 2020, Spring 2021, Summer 2021. Rows include Tutoring and Academic Assistance Center (Visits, Total Hours), ThinkingStorm Online (contracted) Support (Visits, Total Hours), and Supplemental Instruction (Courses Supported).

TRIO Student Support Services: During the spring 2021 semester, the Department of Education approved the TRIO Student Support Services budget amendment to provide \$59,000 in additional grant aid. To date, we have approved 30 awards totaling \$30,000. This is the first time in more than 30 years that our TRIO Student Support Services program has been able to provide grant aid.

MCC's Mercer Gallery opened on 9/1/21. MCC alumna Claudia Mejia-Willett's exhibition Textures of Colombia was the return to in-person art the MCC and Rochester Community has been waiting for. Thirty-eight students, faculty, staff, retirees and members of the Rochester community showed up in masks, and enjoyed an evening of monoprints inspired by the landscape of Mejia-Willetts homeland of Colombia. A thank you to Karen in catering who prepared individually wrapped cookies and cheese & crackers for patrons. Gallery Director, Jason Flack stated the event passed the litmus test for safely sharing artists' work in the future months. According to Kathy Farrell, former director of the Mercer Gallery, "It was great to see the place open and rocking!"



Learning Resources checked and repaired classroom equipment on all four campuses; installed four additional Zoom-capable classrooms; and extended Student Technology HelpDesk hours at Downtown Campus from to 9am – 4pm M-F.



Divisional Highlights

Months of August and September 2021

Institutional Advancement Division

G. Wood Details

Foundation:

- The ESL Charitable Foundation made a three-year investment of \$423,000 in MCC's accelerated workforce development programs that will provide students with tuition assistance, mentoring to strengthen employability skills, and access to job placement services.
- The Bank of America Foundation also takes a keen interest in MCC's workforce development programs and made a \$100,000 grant to increase enrollment in the CNA training program.
- A significant source of unrestricted funds to support the work of the Foundation, the Annual Fund closed on 8.31.21 at 107% of goal and raised a record \$776,000 versus a goal of \$725,000.

Government and Community Relations (GCR):

Government Relations:

- Facilitated meeting with Monroe County Legislator George Hebert regarding STEM initiatives and student fees.
- Partnered with University of Rochester on application for U.S. Economic Development Administration Build Back Better (American Rescue Plan) funding to develop transformational economic development strategies in the areas of optics, photonics and imaging.

Community and Media Relations:

- Supported and publicized September 11th Remembrance Ceremony.
- Garnered media coverage of MCC's newly renovated advanced optics fabrication laboratory.
- Participated in SUNY's "Stay Near, Go Far" campaign for community college recruitment.
- Administered All College Day.

Institutional Compliance and Internal Audit:

- Responded to two FOIL Requests consistent with NYS Freedom of Information Law.
- Reviewed draft Annual Campus Security & Safety Report for compliance with the CLERY Act.
- Organized two healthy cooking classes to promote the Couch to 5K Program. These classes utilized the expertise of MCC Hospitality Program faculty and students.

Institutional Research (IR):

- Filled out the Middle States accreditation institutional information forms.
- Evaluated student graduation and transfer metrics/goals.
- Drafted a new MCC IRB form and procedure process.
- Created an interactive enrollment projection and budget system that allows the user to see how increases in student retention impact the budget and headcount numbers at MCC.