Title: Student Employment / Financial Aid Lab Workshop Assistant

**Position Funding**: Department Budget or Federal Work Study

## **Position Description:**

1. Assist the Financial Aid Specialist in the activities of the Financial Aid Lab.

- 2. Assist students with the financial aid on-line application (FAFSA on the Web) and TAP application (TAP on the Web).
- 3. Help students with application related questions and basic financial aid questions.
- 4. Works one-on-one with students as needed.
- 5. Assists in maintaining the order, organization, appearance, and set up of the Financial Aid Lab
- 6. Complete any other necessary tasks as assigned.

## Required Skills:

- 1. Be available to work an evening a week and Fridays from 12 5 pm.
- 2. Excellent customer service skills
- 3. Knowledge of basic computer skills
- 4. Willing to be trained
- 5. Possess ability to follow specific directions.
- 6. Have good communication and interpersonal skills and the ability to work well with others.
- 7. Prompt, enthusiastic and ready to work upon arrival to the financial aid lab.
- 8. Must have the ability to work independently with minimal supervision after appropriate training.

Start date: Immediately

**Hours**: 5 hours a week

Classification: Group 2

Salary Range Wage: \$7.30-7.75

**Contact Person:** No phone calls. Please submit your resume, references, and cover

letter to

Ramon L. Rodriguez, Financial Aid Specialist

E-Mail: rrodriguez@monroecc.edu

**Department:** Financial Aid

**Location:** Building 6 Room 207