

ETS Projects Update

Fall 2011 – Phase II



As we approach the holiday season, ETS works behind the scene to enhance and update services and systems for the college. ETS keeps the College Community informed about technology events and offerings. A few highlights include:

Technology Lockdown - begins November 28 and continues through December 28, 2011. ETS supports and embraces the teaching and learning process at MCC. To ensure there are no interruptions to classroom environments and the Library, we self-impose a technology lockdown for the last four (4) weeks of each semester for live production systems. ETS uses this time to develop and test future upgrades, releases, and enhancements.

MCC Student Technology HelpDesk – opened this fall providing a single point of contact to assist students with connecting to and utilizing MCC technologies. Be sure to direct students to the HelpDesk for any technology assistance.

Website: http://www.monroecc.edu/students/tech_helpdesk

Location: LVG Library (2-200, Brighton Campus) at the Service Desk

Hours: 9:00 am – 4:00 pm Monday – Friday

Phone: 292-TECH (8324)

Email: technologyhelp@student.monroecc.edu

Classroom Technology Training - ETS continues to upgrade classrooms with new technology moving toward a standard classroom across MCC. We are currently replacing all the room control units with Extron panels similar to panels found in Buildings 9, 12 and 6. We are also adding document cameras to all general classrooms to offer a greener, more sustainable alternative to the older transparency projectors. As these changes take place, we want to make sure that our faculty and staff know that we offer training on all the technology available for use in our technology enhanced classrooms and environments. We can be very flexible in our times to meet and will meet with individuals or groups in certain classrooms or in our training classroom in the ELC on the Brighton Campus. For Brighton campus training, please contact Phil Oettinger at poettinger@monroecc.edu . For Damon City Campus, please contact Phil Juma at pjuma@monroecc.edu .

Technology Training - take advantage of technology training ETS offers to enhance teaching.

- [ETS Technology Training Program: “Just In Time ... Just Give Us a Call”](#)
- [ETS Technology Training Catalog](#)
- [ETS Technology Week Information](#)
- [ETS Technology Week – January 2012](#)
- Training Manuals (on the M:Drive): M:\MCC\Digital Resources\EZRef

Watch future Tribune announcements for upcoming technology enhancements:

- myMCC Student Portal
- Tech Tab on myMCC
- myMCC Campus Announcements for Targeted Audiences
- Accessing M:Drive via Mobile Device (MobilEcho)
- January 2012 Technology Week: January 13, 2012 at Damon City Campus and January 17, 18 and 19 at Brighton Campus