

I am sure you have some questions, so let me answer some of those now.

***Why are we moving to Windows 10?*** – The campus has been very stable on Windows 7 for a few years. We made a decision to bypass Windows 8 as there were some usability issues with the operating system on the classroom computers. Those issues were addressed by Microsoft and the result is found in Windows 10. The operating system has won wider acceptance by the public and is also installed on all new computers that the students will be purchasing. Moving to Windows 10 will keep us in step with what students will likely be using at home. Keeping up with the current release of Windows also increases our security on campus. Windows 10 is the most secure operating system that Microsoft has produced. The move will assist us in maintaining a secure computing environment.

***What if my applications do not work in Windows 10?*** – Each application is unique. We have tested to make sure they install and open, but not for functionality. We rely on the departments for that aspect of testing. If we find that an application just will not work, we will address the need as they arise. The goal is to have a consistent image on campus for familiarity. That may mean that an application will need to be upgraded for compatibility with Windows 10. There are work arounds that we can assist with to make older applications work, but the goal is to keep current with all software.

***I don't know anything about Windows 10. How can I learn more or have it installed in my office?*** – The training material for Windows 10 as well as Office 2016 will be located on the [M Drive](#). Additionally, you may call the TECH line and request an upgrade to Windows 10. Upgrades will be scheduled as quickly as possible. With the changes in the images and the influx of requests, installation may be delayed depending on work load. Please keep in mind that you will need to be in the office for an upgrade to complete the setup of your new operating system.

***Why move to Office 2016?*** – Keeping up with the latest version of software is important to maintain security of the network resources. Moving to Office 2016 also keeps MCC in step with the offerings to the students that choose to utilize the free Office 365 that is included with the student email system from Microsoft. Having a consistent user environment is key to student success and reducing user frustration.