

Financial Aid Self-Service Quick Contact Information Key

Application	If you have questions, call:	Website / Other
FAFSA application questions	1-800-433-3243	www.fafsa.gov MCC FAFSA Code 002872
FSA ID questions	1-800-433-3243	https://studentaid.ed.gov/sa/fafsa/filling-out/fsaid
TAP application questions	1-888-697-4372	http://www.hesc.ny.gov/pay-for-college/apply-for-financial-aid/nys-tap.html MCC TAP Code 2180
Loan Counseling and Master Promissory Note questions	1-800-433-3243	https://studentloans.gov/myDirectLoan/index.action
MCC Student Network Account issues	585-292-8324 Press 1	http://www.monroecc.edu/depts/ets/technology-support-center/?a-zindex
MCC Scholarships	585-292-2050	https://monroecc.academicworks.com/

Financial Aid Office Voice Response System

By calling **585-292-2050**, students can now access information on their:

- Outstanding document requirements
- Award statuses
 - Bookstore credit amounts
 - Financial aid refund and
 - Tax transcript information

Students will need to use their social security number and date of birth for security purposes in order to access.

Please spread the word and let students know of this new feature.

The awesome thing is that this service is available 24 hours a day!