ETS Projects Update

Fall 2011 – Phase III

As we approach the holiday season, ETS is pleased to share the following gifts and report on updated services and systems for the college.

myMCC Tech Tab - ETS is always working to enhance communications for the College community and recently added a Technology Tab entitled "Tech Tab" to myMCC for MCC employees to easily access technology related services such as:

- Tech Training
- Tech Services
- Computing Services Request
- ETS Alerts – Classrooms, systems, network, etc.
- Technology News from the MCC Tribune for Employees
- Policies, Service Level Agreements (SLAs), Memorandums of Understanding (MOUs)
- And more….

Sign in and explore the Tech Tab channels on myMCC. ETS continuously reviews and updates communications and would appreciate your feedback on how we could enhance this Tech Tab. Please email escorgie@monroecc.edu with any suggestions/comments/questions.

myMCC Targeted Announcements - myMCC, MCC's web portal, has a function to send ***short, timely messages*** to the college community or a subset of the college community. Targeted Announcements can be created and sent by designated individuals within any MCC Department. There are three types of targeted announcements:

1. ***Campus Announcements*** are intended for time sensitive, non-emergency announcements that affect the entire college community.
2. ***Personal Announcements*** are for specific audiences like "faculty" or "students," or even "Students in Professor X's class." The Personal Announcements Channel is where students will automatically receive messages from the Banner system about holds, registration, etc.
3. ***ETS Alerts*** – ETS sends out notices via Tech Tab on myMCC.

For the complete procedure and guidelines, please visit the Tech Tab and link directly or go to the M:Drive: M:\Offices\Shared\ETS

One Network Account - Multiple Roles - As the MCC community moves toward universal use of the myMCC web portal, changes will be required for how we create MCC Network Accounts (the account you use to login to computers on campus). Currently, all employees have an MCC Network Account. When an employee enrolls in an MCC course, a second Student Network Account is created along with a Student Email Account. This will change for 2012. Your MCC Employee Network Account will now be the only account you use as an employee and as a student instead of having multiple accounts. Your Employee Email Address will be used in Banner class rosters and in Outlook Student Distribution Lists. Access to the SUNY Learning Network (SLN), both for classes you teach and for classes you take will be via your Employee Network Account. Student Storage (S: Drive) will be available via your Employee Network Account. As a result, Student Network Accounts will no longer be created for employees. If you already have a Student Network Account, it will continue to work through the spring 2012 semester. After that time, your Student Network Account will be removed.

If you have any questions, please contact the Technology Support Center; call 292-TECH (8324) from on and/or off campus.

December 14, 2011

Watch future Tribune announcements for upcoming technology enhancements:

- Access your M:drive files from mobile devices on/off campus
- myMCC Student Portal
- January 2012 Technology Week: January 13, 2012 at Damon City Campus and January 17, 18 and 19 at Brighton Campus