

## Encourage Students to Follow Up on Financial Aid

It is important for students to know that the financial aid application process is a lengthy one and the filing the Free Application for Federal Student Aid (FAFSA) is only the first step in this process. Students are strongly encouraged to follow up on their financial aid application after they have filed their FAFSA, as many students are often required to submit additional forms and documents to complete the application process.

Every applicant's FAFSA is matched against various federal databases (Social Security, Selective Service, Dept. of Veteran Affairs, etc...) to make sure they meet the basic eligibility requirements for federal financial aid. If it cannot be determined that a student meets the basic eligibility requirements, they may be asked to submit appropriate documentation to resolve the issue.

One third of all federal aid applicants are randomly selected for a process called "verification", which means that the MCC Financial Aid Office is required to verify specific income and family information that was reported on the student's FAFSA. This will require the student to submit copies of their tax documents and complete a verification worksheet.

In addition, some students will lose their eligibility for Federal and/or State aid programs at the end of this semester due to their failure to meet the Satisfactory Academic Progress requirements for each program, as outlined in the MCC College Catalog & Student Handbook.

For students in any of the above situations it is important for them to respond to any requests for additional information or ask any questions they may have as quickly as possible to insure that their financial aid can be processed in a timely fashion. Students who delay in providing necessary information or addressing issues regarding their eligibility run the risk of being de-scheduled from their courses, not having a bookstore credit, or not being able to register for courses for the next semester.

MCC students are able to access their financial aid application information 24/7 through the Banner Student Self-Service System. To access the system, students will need their student ID number and their MCC PIN. Students can enter the system by going to the MCC Financial Aid web page at <http://www.monroecc.edu/depts/finaid> and then clicking on "Current Award Status" on the navigation bar at the top of the page.