

Public Safety Training Facility Program Announcement

Crisis Intervention Training

Date/Time: October 19 through October 23, 2026
8:00 a.m. to 4:00 p.m.

The Monroe County Public Safety Training Facility (PSTF) will be holding ***Crisis Intervention Training*** at 1190 Scottsville Road, Rochester, NY 14624. This course provides attendees with the tools and knowledge to assist individuals experiencing an emotional or mental health crisis. Students will learn to recognize the symptoms of emotional/mental health emergencies, tools to de-escalate volatile situations, and the resources available to refer community members for further assistance.

Students who successfully complete this course will receive two (2) credits from Monroe Community College.

Prerequisites

- Full or part-time active duty NYS certified police, peace, or campus public safety officer;
- Three (3) years patrol-related experience;
- Candidates holding NYS security guard certification and employment with a campus safety or not-for-profit entity will be considered on a case-by-case basis.

Required Attire and/or Equipment

- Attire (dress code)
 - Business casual; OR
 - Department uniform of the day

Instructional Areas Include

- Mental health diagnoses, treatments, and local resources
- Engaging specific populations, e.g., children, veterans, developmentally disabled
- De-escalation techniques

Graduation Requirements

- 90% attendance (policy set by Monroe Community College)
- 70% passing grade on written examination

Course Tuition and Fees

- Tuition: \$446.00 (per person)
- Estimated Student Fees: \$119.50 (Student fees may vary each semester)
- Agencies will be billed directly
- **Note:** Monroe Community College reserves the right to revise tuition and fees as necessary.

Reservations

Please complete the online reservation process at the following link: [Law Enforcement Program Course Reservation Form](#) prior to **September 25, 2026**. Reservations submitted after this date will be considered based on seating availability. Submitting a reservation form does not guarantee admittance to a course. Confirmation notices will be emailed to the individual who submits/approves the reservation request approximately two weeks prior to the class. Please remember to check your junk/spam folder.

To avoid double tuition billing, a [Certificate of Residence](#) is required from students who reside outside of Monroe County.