



Re-entry Action Plan for Student Support Services

This plan maintains a high level of student engagement and experience whether virtual or in-person while ensuring the health and safety of our students and staff. It is anticipated that student health services for both physical and mental ailments may be in higher demand than in previous academic years. A priority will be on coordination with local hospitals and community-based organizations for services. Throughout each phase, vulnerable individuals should continue to shelter in place and/or practice social distancing and minimize exposure where such distancing is not practical. Phase 1 will provide multifaceted communication pertaining to the availability of student support services via social media, text, email, zoom, and other college-approved platforms. We will offer all student support services in a remote format. All common spaces will remain closed. Limited staffing will continue on campus as needed while maintaining social distancing, providing indirect support without face-to-face services.

Phase 2 will continue providing remote services, while integrating limited appointment only student support services. Limited library, learning commons, tutoring, and technology services will be available for students as needed. There will be no seating available for in-person waiting areas. Meeting spaces and computer labs will enforce proper measures of physical distancing and sanitization. All food offerings will be to-go only, with prepackaged food items available. Phase 3 will transition from remote supports to face-to-face; all in-person services will adhere to social distancing requirements. All personnel return to campus with full office hours. Ongoing remote services will continue in all areas for students that choose to continue with that format.

Student Lounge and Recreational Space Usage / Shared Programming

Shared Spaces

Our team recommends all student lounge and recreational space not be open for college usage to encourage social distancing at the college. This would include the cafeteria, break rooms, and casual lounge spaces. We would look at reopening some student lounge space during phase 2 of reopening. Our group did not include the academic learning centers or the library in this plan.

Student Life Activities

Most of the student life activities would take place online utilizing college and social media platforms to connect MCC with the student body. All face-to-face events would be reserved for students taking in-person classes or living in the residence halls. Student Life, FYE and Athletics would continue to offer virtual events for students in an effort to build a sense of community among our students. During phase 1, we would expand the current student communication plan to include all student life activities and programs to encourage student engagement throughout the college. The goal would be to expand face-to-face programming as the college advances into phases 2 and 3.

Athletics

The Department of Athletics is committed to maintaining a high level of student-athlete and community engagement whether virtual or in-person while ensuring the health and safety of our student-athletes and staff. In each of our phases, our department would strictly enforce all guidelines regarding pre-activity screening, social distancing, cleaning, and sanitization. During phase 1, our student-athletes would

primarily be engaged in virtual instruction, while permitted to engage in small group, in-person instruction, of no more than 5-10 people. In phase 2, our student-athletes continue to engage in virtual instruction, however, larger group instruction would be permitted, and if the appropriate criteria can be met, competition in low and moderate risk sports would be permitted. In phase 3, full team practice and competition are permitted across all sports. It is important to note, while we reference traditional terms such as practice and competition, in each phase these are modified to meet CDC, federal, state, and local guidelines.

MCC Association (Photo ID, Business Office)

The Association Business Office and all other Association areas will follow all state and regional standards for COVID –

19. The Business Office will rotate on-site staff and telecommuting staff to allow for more space between staff members. Photo ID's will be produced on campus, using photo uploaded remotely by the student via new software. The photo ID will then be printed and mailed to the student or delivered to their residence hall. The Association Business Office will continue to be the fiscal agent for Student Life fees as well as facilitating emergency aid to MCC students through Dreamkeepers and the Wegmans grant. Meetings will be held remotely where possible, and with as much distance as possible otherwise. To help prevent large gatherings of students, the Campus Service Desk will not open until the campus is at 75% capacity. When it opens, it will use Plexiglas barriers to protect students and staff. The E-Lounge, The Break Room, and all Student Club Offices will remain closed until a later time, yet to be determined. The Guon Child Care Center will remain open with the same stringent processes it has used since reopening: no shared space, 10 people per classroom and twice-daily temperature checks for all inside the building.

Housing and Residence Life

Housing and Residence Life will open with a maximum capacity of 477 students. Students will move into the residence halls at scheduled times throughout a weeklong period. Only one support person will be allowed to help each student move into the halls. Check-in will be contactless. Each student will have their own bedroom, with no more than two students sharing a bathroom, and not more than four students sharing a kitchen and living room. At move in, each student and their support person will fill out a screening questionnaire designed by medical professionals and have their temperature taken. All resident students are required to get a COVID 19 test 3-5 days prior to move in. Tribune Hall will be reserved for quarantine space in case a resident becomes ill. Food and supplies will be delivered to Tribune Hall during the quarantine. Limited amounts of sanitation supplies, including hand sanitizer, will be available for student use. There will also be enhanced cleaning of all common space throughout move-in and continuing throughout the semester. Students will receive training on best practices and requirements to prevent the spread of COVID-19. All programming will be remote and lounge furniture will be reduced to help prevent any large gathering.

Bookstore

Throughout the campus shutdown, the MCC Bookstore has remained open in an online capacity to ship course materials to students. In order to save students the cost of shipping, the bookstore will add curbside pick-up starting on August 10. This gives students two weeks before classes begin to purchase their course materials and supplies. Once the store opens, it will have a single entrance and allow a limited number of people in at any one time. Plexiglas barriers will be installed at registers and customer service areas. Social distancing markers will be placed on the floor and stanchions will be used to maintain appropriate space between customers. Hand sanitizer will be available at the entrance. All staff will wear appropriate PPE, sign a workplace wellness attestation and take and record their temperature before they start work.

Dining Re-opening Plan (Brighton Campus)

Due to the number of residents on campus, we are proposing the opening of the Marketplace Food Court for customers to pick up pre-ordered food. Customers will also have the ability to come in and place orders from a predetermined menu while social distancing. Menus will limit customization and all foods will be packaged to go. Offerings will include PC condiments, wrapped utensils, and bottled beverages. Food Orders can be placed over the phone or via email, with the intention of rolling out online ordering which will accept credit card payments. Online ordering will also be set up for a customer with a meal plan to place an order online and pay in person at the designated pickup location. The registers will be protected with Plexiglas shields and we are currently working with IT to place them in areas that assist with social distancing and moving customers through the Marketplace quickly.

Safety for our staff and guests is paramount. We will provide hand sanitizer at the entrance and exit; display maximum capacity signage, directional signage, stanchions, and floor distancing stickers. Our employees will wear PPE and perform increased cleaning and disinfecting of our areas. We are proposing operational hours that will allow us to close in- between meal periods for a deeper clean and sanitizing before the next meal.

An example: Breakfast hours 8:00 a.m. - 10:00 a.m., Lunch 11:00 a.m. - 1:00 p.m. Operational hours will be determined based upon on campus population. Dine-in areas remain closed. We recommend tables and chairs in the Marketplace be spaced to accommodate six-foot distancing, in accordance with local government regulations.

We will provide increased communication via social media, website, and print to help guests understand and adapt.