ABOUT THE PROGRAM

The DISNEY COLLEGE INTERNSHIP PROGRAM is an exciting opportunity for students of all majors and backgrounds. It is a paid internship that will stand out on a resume.

Monroe Community College is among 400 colleges and universities nationwide who send students to Walt Disney World in Orlando, Florida and Disneyland in Anaheim, California each fall or spring semester to participate in the Disney World College Program.

Selection into the program is limited to those who have the passion, personality and desire to learn more about one of the most successful entertainment companies in the world.

The Disney College Internship Program is available to students enrolled in any MCC degree program either as a full, or part-time student. Below are programs from which students commonly apply.

- Business Administration
- Visual and Performing Arts (Theatre)
- Hospitality/Tourism/Culinary Arts
- Criminal Justice
- Education
- Liberal Arts and Sciences
- Engineering

A letter grade and six hours of elective credit from Monroe Community College will be awarded to a student who successfully completes the program requirements.

Students in need of additional credit, may discuss their needs with Career Services.

Located in Building 3 Room 108 on the Brighton Campus
585.292.2248
HOW TO APPLY FOR THE DISNEY INTERNSHIP

You may apply to participate in the Disney Internship program for Florida or California. Students who apply will be required to complete an application, followed by a web-based interview and finally, a telephone interview.

If you are interested in the Disney College Program, the following steps should be followed.

· Visit the Disney website at www.disneycollegeprogram.com; click Apply Now, and complete the application.

· If the application is accepted, you will receive an email with a link asking you to take the web-based Interview. **Please note, all applications are reviewed.** Disney is looking for candidates with a profile and experience that Disney believes will make them most successful in the Disney College Program.

· If you are successful in the Web-Based Interview, you will receive an email with an attached link asking you to register for a phone interview. This process allows applicants to have the freedom to select the most optimal time in their schedule to participate in a phone interview.

· The phone interview is the last stage of the interview process. Be sure to select a time when you will be in a quiet location and able to fully focus on your interview.

· Periodically view your dashboard for updates concerning your application status. Please understand that applicants will be notified at different times. Don’t be alarmed that a student who applied after you was notified before you.

Once you have been accepted into the program, please plan on working closely with Career Services. **The expectations are that you should follow through on your commitment. It is not fair to decline, since this denies someone else the opportunity to participate.**

Advanced internships (e.g. marketing and management) are available to students who have successfully completed the initial Disney College Program.
WALT DISNEY COLLEGE PROGRAM GOALS

Participating in the Walt Disney College Program offers students significant living, learning and earning experiences, including an understanding of the Disney Culture. Specifically, students will, if selected by Disney:

1. Have the opportunity to earn six elective credits for successfully completing the program.

2. Work for a Fortune 100 company and experience, through networking with Disney leaders, and learn the characteristics of the most successful entertainment company in the world.

3. Gain valuable, on-the-job work experiences in the Disney parks and resorts, and work with students from all around the country as well as with internationally diverse students from around the world.

4. Research a possible career choice that’s right for you at a crucial point in your life, and meet with Career Professionals at the Career Planning Resource Center at Disney World, to assist you.

5. Have the opportunity to apply and, if successful, become a Character Performer.

6. Have the opportunity to work part time for Disney while enrolled in a bachelor’s degree program at the University of Central Florida.

7. Enroll in special Disney classes approved by the American Council on Education, and MCC, that focus on a topic where the Walt Disney Company has a reputation for excellence—principles of leadership, creativity and innovation, managing in the hospitality industry, communicating with people in an organization at many levels, fundamentals of human resource management in a corporate setting, and an organizational exploration of the Walt Disney Company.
FREQUENTLY ASKED QUESTIONS ABOUT THE DISNEY COLLEGE PROGRAM

What is the Disney College Program?

The Disney College Program is a paid internship involving a unique Living, Learning, and Earning experience at either Disney World in Florida or Disneyland in California. You will earn six (6) elective credits for successful completion of the internship. It is an exciting opportunity for students of all majors and backgrounds.

While at Disney, you will live in company sponsored housing, a 24 hour gated apartment complex in a multicultural community. The rent varies depending on the number of students living in an apartment. Cast members who are under the age of 21 will automatically be assigned to Wellness Apartments (dry, no alcohol). All others will be in Non-Wellness apartments unless you request otherwise. The number of bedrooms in an apartment run from one (2 people) to four (8 people). You will work in an hourly position in more than 20 different positions, at one of the Disney theme parks, water parks or resorts.

Disney also makes available to students, college level courses. Here are the current offerings:

- Organizational Leadership
- Advanced Studies in Hospitality Management
- Corporate Communications
- Creativity and Innovation
- Human Resource Management
- Corporate Analysis

As part of your internship you are required to select and enroll in one course.

What are MCC’s requirements to participant in the Program?

1. You must have ATTENDED MCC at least one semester as a full-time or part-time student for that semester or have graduated within the past six months. (The Disney College Program cannot serve as your first semester of college.)

2. Your CUMULATIVE GPA MUST Be at least 2.0 by the time you leave for Florida or California. (a 1.999 is not acceptable).

3. In the semester prior to participation in the College Program, you must be registered for ...and passing at least TWO academic COURSES (excluding TRS courses) with a C or better grade.

4. Be at least 18 years of age.
FREQUENTLY ASKED QUESTIONS ABOUT THE DISNEY COLLEGE PROGRAM

Will I have a personal interview?

NO. Once you complete an online application, Disney will arrange a web-based interview for you; if you are selected to move forward, then Disney will schedule you for a telephone interview.

Where do participants work?

Participants work at various locations across the Walt Disney World Resort property. Students will find out their exact work location as part of their orientation meeting.

How many hours a week will I be working and will I be paid?

The Disney College Program is a paid-internship. You will work the equivalent of a full-time schedule so you must have full work availability. This means that you must be available days, nights, weekends, and holidays. Days include early morning and evenings and may include after midnight hours. You are guaranteed 32 hours a week but may be asked to work as many as 45 hrs. while your required class is in session.

During peak times (when classes are not in session) you may be required to work as many as 60 or more hours per week. If you still wish more hours, you can check the EXTRA HOURS HOTLINE for additional shifts in your work location or in other areas.

Will I need a car while participating in the Disney College Program?

No, but you may find it helpful to have your own car. Otherwise, you will have to depend upon your friends to transport you to the places you wish to go. Bus service provided by Disney is available from your housing complex to work daily, and at least once a week to a grocery store and a shopping mall. There is no charge for this service.

Will I receive credit for the internship?

YES. The internship consists of taking one Disney course from among several that are offered and working at a location assigned by Disney. You will earn a grade for the course and a performance grade at your work location. Upon successful completion of the internship, you will receive a final grade and six (6) elective credits. You will need to pay for the six credits at MCC before you leave for Florida or California.
FREQUENTLY ASKED QUESTIONS ABOUT THE DISNEY COLLEGE PROGRAM

Will I be a full-time student while on the College Internship Program in Florida or California?

YOU COULD BE, (but it is not advisable). To be full-time means that you would be enrolled in courses totaling twelve (12) credit hours. In addition to the MCC internship requirements (six credit hours), some students in the past have taken additional courses — either through MCC on-line or Disney’s College Program courses, thus making them full-time. This, unfortunately, has not worked out for some students because of the demands of their internship responsibilities.

If I interview for the Disney College Program, but fail to be accepted, may I re-apply for a future semester?

Absolutely! You may re-apply after six months. Circumstances will have changed. You are older; you may do a better job with the application, or the computer interview or the phone interview.

What expenses will I incur while at Disney?

Starting from the time you leave home, you will be responsible for all expenses that you incur (transportation to Disney, housing, food, entertainment, etc.) You will be paid the minimum wage at your work site. While the pay is modest, you will be given “perks” such as free admission into the parks, discounts on food and merchandise you buy while in the parks. Because of your Disney status, some Orlando merchants will offer discounts to you as well. In addition, your family will very possibly receive a discount on their hotel room when visiting you.

What are my responsibilities once I am accepted into the program?

Once you have been accepted into the WDW College Program, you then have the responsibility to take positive steps to participate in your internship.

What are my chances of being accepted?

HARD TO SAY. A lot depends upon Disney’s needs during each recruiting season. As many as 26,000 students from colleges around the country may be interviewed. Some semesters have an acceptance rate of around 21%. Generally, if you are a strong candidate as determined by the Disney Recruiting Team, (application, on-line web interview, and phone interview), are sincere about going to Disney, and meet MCC’s academic requirements, your chances of being made an offer are good.

Will I lose a semester if I participate in the WDW college program?

PROBABLY. You will be away from the college while participating in the Internship. However, you may take MCC on-line courses while on the program or take additional courses at MCC during the semester following your return to the college or in summer school.

Will I receive financial aid if I participate in the Disney College Program?

POSSIBLY. The six elective credits you receive for successfully completing the Disney Program must “fit” into your MCC degree program as a general elective.
FREQUENTLY ASKED QUESTIONS ABOUT THE DISNEY COLLEGE PROGRAM

Is there a summer program?

Currently there is no special Disney College Program in the summer for first-time applicants. If, however, you elect a fall or spring, you can add a summer (e.g., summer/fall; spring/summer).

When will I receive an answer regarding my acceptance into the Disney Program?

Generally, within two to three weeks following your telephone interview, you will be notified by Disney via email.

Is Housing available to students who participate in the Disney College Program?

YES. One to four (1-4) bedroom apartments are available at three different locations and your rent is payroll deducted. Each bedroom generally has two occupants.

If I am accepted into the Disney College Program, can I be a Character Performer?

Possibly. Students majoring in Performing Arts, Theatre or Show Production or who display desired “natural talents” have the greatest opportunity at an audition for a costumed character role. Rochester is sometimes an audition location.

If I decide to do the Disney Internship, will I go to Florida or California?

YOUR CHOICE! The Disney College Program now has opportunities at Walt Disney World in Orlando, Florida and at Disneyland in Anaheim, California.

Can my parents accompany me to Florida or California on my arrival date?

Yes. There is, however, limited activity for a parent who arrives with his/her son or daughter at check-in time. Parents will be given an opportunity to tour the housing area and to visit an apartment and to ask questions. There is a Disney website for parents that will provide background information on the Disney College Program. It is located at www.disneycollegeprogram.com; click on: For Parents and Family. Students will be assigned housing and then travel by bus to the Casting Office for more orientation. Parents will not have the opportunity to reunite with them until later in the day.

Where can I get some “hot tips” on how best to proceed through the application and interview process for the Disney Internship?

A good contact is the Disney College internship office which is part of Career Services on the Brighton Campus, Building 3, Room 108.
FREQUENTLY ASKED QUESTIONS ABOUT THE DISNEY COLLEGE PROGRAM

Where will I obtain additional information about the Disney College Program?

Additional information about the program may be obtained from the following sources:

Disney Office, located in the Career & Transfer Center; Bldg. 3, Room 108
Disney College Information Line: 1-800-722-2930
The Disney College Program Website at: www.disneycollegeprogram.com

When is the Disney College Program available to students?

The WDW College Program is a 5-7 month internship program offered in either the fall or spring semester.

What are MCC’s expectations of students participating in the WDW College Program?

You are expected to comply with Disney’s conduct regulations at all times while on the program. Should you be terminated by Disney prior to the completion of the program because of improper conduct it could lead to your dismissal from their property.

MCC will also terminate you. Your grade in the internship could result in an “F” grade. A serious reason for termination is alcohol consumption which is not permitted on Disney property.

How will participants get to work?

At the Walt Disney World Resort in Florida, bus transportation is provided to and from work and apartment locations for all participants. However, if participants have a car, they are strongly encouraged to bring one.

At the Disneyland Resort in California, transportation is not provided and participants are highly encouraged to bring their own vehicle. Public transportation is a viable option and is typically a quick and convenient ride to the resort, however it may not always coincide exactly with participants’ work schedules. Students choosing to use public transportation will accrue $1 per day and a free bus pass as part of the Disneyland Resorts’ Commuter Assistance Program.
After reading this entire booklet, ask yourself, SHOULD I DO THE PROGRAM?

Yes of course! Work-study internships is your chance to participate in this one-of-a-kind LIVING, LEARNING, AND EARNING at either Disney World in Florida, or Disneyland in California. You will receive both pay and credit.

Below is a list of Disney’s Total Rewards that are all products and services designed to support cast members (including Disney Interns) in all aspects of their lives - at home, work, and play.

- **Pay & Benefits**
  - Weekly pay
  - Direct deposit
  - Chef whites are provided (laundered)
  - Kitchen shoes are provided

- **Life & Leisure**
  - Discounts at select Walt Disney World ® and Disneyland ® dining, merchandise, and recreation locations
  - Discounts at select Walt Disney World ® and Disneyland ® Resort hotels*
  - Disney Cruise Line ® Discounts
  - Discounts at participating local businesses
  - Theme park admission for cast members*
  - Cast member exclusive sneak previews of new attractions, parks, and resorts
  - Wellness programs
  - On-site health fairs and seminars
  - Life-management services
  - Cast member clubs, instructional programs, and sports leagues
  - Credit union membership

**FREQUENTLY ASKED QUESTIONS ABOUT THE DISNEY COLLEGE PROGRAM**

- **Learning & Working**
  - On-site learning centers and programs
  - Educational opportunities

- **Company & Community**
  - Disney VoluntEARS program
  - Diversity resource groups

* Benefits vary by employment site and are subject to change at any time.
* Block-out dates and other restrictions apply.