

FACULTY INNOVATION CENTER -- BRIGHTON
Blackboard Support Hours– NOVEMBER 2019
Virtual Campus Blackboard Phone Support: 292-3427

The FIC is open for drop-in hours from 8:45am-4:45pm for walk-in help upon availability of the Instructional Designers. It is recommended that you make an appointment with any Instructional Designer for questions that take longer than 5-10 minutes. We encourage you to also use the Open SUNY Help Desk for Blackboard questions at 1-844-673-6786 (1-844-OPENSUNY).

<p>FIC Services:</p> <ul style="list-style-type: none"> • Help with Blackboard Learn and other technology issues • Support for technology projects • Use of printers and scanners • Individual work stations with single or dual monitors 	<p>“Virtual Fridays”</p> <ul style="list-style-type: none"> • November 1st, 12-12:30pm: Introduction to Zoom Conferencing (Virtual Lab – Zoom Webinar) • November 8th, 12-12:45pm: Student Presentations with VoiceThread (Kathleen Borbee-Professor Showcase) • November 15th, 12-12:30pm: Easy Video Capture Tools (Virtual Lab – Zoom Webinar) • November 22nd, 12-12:30pm: Blackboard Mobile Apps (Virtual Lab – Zoom Webinar) <p style="text-align: center;">Interest Form for Virtual Fridays Sessions Past Recorded Trainings</p>
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Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28 8:45am-4:45pm	29 8:45am-4:45pm	30 8:45am-4:45pm	31 8:45am-4:45pm	1 8:45am-4:45pm	2
3	4 8:45am-4:45pm	5 8:45am-4:45pm	6 8:45am-4:45pm	7 8:45am-4:45pm	8 8:45am-4:45pm	9
10	11 Veteran’s Day College Closed	12 8:45am-4:45pm	13 8:45am-4:45pm	14 8:45am-4:45pm	15 8:45am-4:45pm	16
17	18 8:45am-4:45pm	19 8:45am-4:45pm	20 8:45am-4:45pm	21 8:45am-4:45pm	22 8:45am-4:45pm	23
24	25 8:45am-4:45pm	26 8:45am-4:45pm	27 8:45am-4:45pm	28 Thanksgiving Break College Closed	29 Thanksgiving Break College Closed	30