



Changes to Member ID Cards

Both New York State and the federal government have mandated changes to health insurance member identification cards. Beginning November 1, 2021, we will begin sending member cards in compliance with the federal mandate that takes effect January 1, 2022.

Federally Mandated Changes to Member ID Cards

- **Medical, Medical/Pharmacy, and Pharmacy Only** identification cards
- Policies and contracts issued, renewed, modified, or amended after January 1, 2022

New York State Mandated Changes to Member ID Cards

As a reminder, changes to member ID cards went into effect on April 22, 2021, in accordance with the New York State Department of Financial Services (DFS) mandate. The state law required new minimum standards for content on member cards and applied to:

- Medical and Medical/Pharmacy identification cards only
- Policies and contracts issued, renewed, modified, or amended after April 22, 2021

Any employer group with a renewal date of January 1, 2022 will receive new member ID cards within 30 days of their effective date.