

- 1. Introduction
- 2. Expectations of this Workshop
- 3. What is this workshop about?
 - a. Overview
 - b. "Filling in the gaps"
- 4. The Campus Center Service Desk Resources

"All roads lead to Rome, All paperwork leads to the Service Desk"

- a. Tickets (advance/complimentary)
- b. Club Deposits
 - i. Vendor Fundraising
 - ii. Cashbox for Events
 - iii. Concessions
 - iv. Coupon Books
 - v. Other Fundraisers
- c. Credit Cards (Club Cards / Gas Cards)
 - i. To pick up card for purchasing/trips
 - 1. Advisors
 - 2. Student Leaders
 - ii. Paperwork does not start at the desk
- d. Petty Cash
 - i. Advisors (e.g. toll reimbursement)
 - ii. Student Leaders

5. Campus Center Operations Resources

- a. Van scheduling/Van Pack
- b. Flyer Posting (20-30 to cover three campuses and Residence Halls)
- c. Banners/Poster Boards/Easels
- d. Helium Tanks (we supply the Helium, you supply the balloons)
- e. Buttons (template included)
- f. Other Equipment (Popcorn Machine/Sno Cone Machine)
- g. Concerns/Questions with Club/Organization Offices
- h. Concerns/Questions with event facilities/event setups
- i. Radios/Walkie-Talkies for large events
- j. Information table/Vendor scheduling

6. *Feedbac*k

7. Useful Contacts

- Service Desk (x2517)
- Service Desk Website <u>www.monroecc.edu/depts/stucenter/services.htm</u>
- Operations Donna Allen (x2548) and Craig Proctor (x2530)
- Publicity Office Pam Hutton (x2478)
- Campus Center Website www.monroecc.edu/depts/stucenter/index.htm
- Conferences and Events Office (x2176)