Starting Smart

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SUNY ORANGE

About SUNY Orange

- Founded in 1950
- County-sponsored
- Two campuses; one college
- Banner user
- Strictly commuter

Fall 2018:

5217 Credit Students
1738 New and Transfer
56% Full time; 43% Part time
46% White; 32% Hispanic; Black 13%
71% Traditional College Age (18-24)



Overview

- Academic Advising at SUNY Orange
- The New START (New Student Advising and Registration Tutorial)
- College Student Inventory (CSI)
- Possible Actions Moving Forward
- Beyond the New START
- Your Suggestions for Improvement



Academic Advising at SUNY Orange

• Shared/Split Model

- General Advising Office
 - Advises new students, readmitted students, students who do not meet with their faculty advisors
 - General advisors hold student caseloads
- Academic Departments
 - Assignment occurs at the beginning of second semester
 - ENG 101 ready
 - Caseloads vary by department



New START Overview

- Admissions process: mandatory
- Managed by the Academic Advising Office
- Includes an online and on-campus workshop
- Workshop size: 8-22 students
- After the workshop students meet individually with an advisor to finalize class schedule and register
- Students are asked to plan for about 3 hours to complete registration

New START content

Online portion:

- Welcome message
- Support Services
- How to navigate MySUNYOrange
 - Student Academics, Student Finances,
 Student Services and Resources tabs



- Immunizations
- Certificate of Residence
- Financial Aid
- Tuition payment options
- Books
- Student Email





New START Content

On-campus portion

- · Check-in
- · Ice breaker
- Review of online pointers
- Academic Advising: First Year Support Team and overview; advising syllabus
- Program options
- Degree requirements
- Degree Works
- Creating a draft schedule: Hands-on
 - How to search classes online
 - Before You Meet with an Advisor form



CSI Assessment

- Students take assessment as part of online New Start (mandatory)
- 4 statement directed at Career Clarity
- 5 statements dedicated to assessing receptivity to career guidance
- Provides personal success plan for action



What happens after CSI assessment is completed

- Students can print out results at home and review report
- Advisor discusses results with students during 1st advising meeting of semester
- Students with low career clarity score referred to Career Services
- Email send to students to attend career exploration workshops (introduce Career Coach and Focus2 during these sessions)

Concerns with current process

- Don't know how many students review the results of the CSI on own
- We don't know how many students act on the recommendations
- Not all students attend advising meetings (these are not mandatory)
- Poor attendance at career exploration workshops (these are not mandatory)

Possible actions going forward

- Modify in-person New Start to include discussion time of CSI results, focusing on Career Clarity and recommendations.
- Students with low career clarity mandated to take Career Planning class during first semester.
- Identify students with low career clarity and provide list to Career Services for outreach and follow-up.
 - Students complete FOCUS 2 career assessments
 - Introduced to Career Coach for career exploration
- Career Information Sessions by Communities of Interest (meta majors)

Possible actions cont.

- Incorporate career assessment into a general education course that everyone takes during the first semester.
 - Assign HW using career assessment results
 - Refer to Career Service exploration workshops

Suggestions for improvement

- How do you infuse more career information during students' first semester and after hand-off to academic depts.?
- How do you perform systematic check-ins to support student success and completion?

