SUNY Guided Pathways – Institute #3
On-boarding Students to Pathway

Institute Objectives

1. Reinforce the case for pathways reforms and the central emphasis on achieving equity.
2. Help colleges better enable students to explore career and college options, choose and successfully enter a pathway suited to their interest and aptitudes, and complete the pathway as effectively and efficiently as possible through these changes:
   a. Integrate career and college exploration into the college intake experience to help students choose a pathway that fits with their interests and aptitudes as soon as possible.
   b. Redesign advising and integrate technology to support students in choosing a pathway and to monitor student progress through pathways, providing frequent feedback and support as needed.
   c. Fundamentally rethink developmental education, integrating accelerated and contextualized academic skill development within the college’s main areas of study/meta-majors.
   d. Integrate field-appropriate academic and non-academic supports into critical college-level gatekeeper courses in the college’s main areas of study.
3. Identify and address challenges involved in organizational redesign and the changing roles of faculty and advisors as colleges revamp their processes for student intake, advising, and monitoring of student progress through pathways.
4. Produce draft action plans for continuing work on redesign of student intake, progress monitoring, and support processes, with equity in mind.

Monday, September 24, 2018

3:30 – 5:00 pm

SUNY-wide Keynote
“Re-imagining and Redesigning Student Support within a Guided Pathways Framework”
Dr. Melinda Karp, Founder
Phase Two Advisory
Room Dr. Michael I. Schafer Theater
Information Technology Building/Theater (IT)

Session Description: Student Services and Support expert Melinda Karp makes the case for redesigning advising and on-boarding as part of guided pathways reforms.
Institute 3 Agenda
On-boarding Students to Pathway

Tuesday, September 25, 2018

9:00 – 10:00 am  Institute Check-in
   Just Outside Room: Alumni College Center (AC) 116

9:15 – 9:45 am  Coaches to meet with Team Facilitators
   Room: Payne Hall (PH) 300

9:50 am  Corning Community College team photo (in main event room)
9:55 am  Tompkins Courtland Community College team photo (in main event room)

10:00 – 10:30 am  Welcome
   Dr. Randy VanWagoner, President, Mohawk Valley Community College
   Johanna Duncan-Poitier, Sr. Vice Chancellor, Community Colleges and the Education Pipeline
   Dr. Christopher M. Mullin, Strong Start to Finish, Education Commission of the States
   Room: Alumni College Center (AC) 116
   Related Institute Objective: 1
   Goals for this session...
   • Welcome participants to MVCC and Institute #3
   • Provide SUNY updates and context

10:30 – 12:00 pm  Opening Keynote:
   “On-boarding Students to Pathway, Student Services, and Support”
   Dr. Melinda Karp, Founder
   Phase Two Advisory
   Room: Alumni College Center (AC) 116
   Session Description: A tactical-focused look at positioning onboarding as part of broader Guided Pathways work that includes advising redesign, model-building, revising roles, and using data to support reforms.
   Related Institute Objectives: 1, 3

12:00 pm  Mohawk Valley Community College team photo (in main event room)
12:00 – 12:15 pm  Break

12:15 – 1:30 pm  Lunch *(Seating by roles)*  
*Room: Alumni College Center (AC) 116*

12:45 – 1:30 pm  Lunch Plenary:  
**Shaping Organizational Culture to Implement Guided Pathways**  
Dr. Randy VanWagoner, President, Mohawk Valley Community College  
*Room: Alumni College Center (AC) 116*

*Session Description:*  
Dr. VanWagoner will contextualize guided pathways in relation to the role culture plays in organizational change and transformation.

*Goals for this session...*  
*Level-set and contextualize guided pathways for the cohort*

Related Institute Goals: 1, 3

1:30 – 1:45 pm  Break

1:45 – 2:45 pm  **Concurrent Sessions #1**

- **Session A: Starting Smart**  
  Liz Doherty, Coordinator of Career Services  
  Mohawk Valley Community College  
  Dawson McDermott, Coordinator of Academic Advisement  
  Mohawk Valley Community College  
  Talia Llosa, Director, Academic Advising  
  Orange County Community College  
  Petra Wege-Beers, Director, Career and Internship Services  
  Orange County Community College  
  *Room: Information Technology Building/Theater (IT) 216*
  Moderator: Carol Ross, Vice President Student Development & Chief Diversity Officer  
  Broome Community College

*Session Description:*  
Presenters will discuss Career Coach and New Start as tools to facilitate career exploration within the onboarding process and beyond.

Related Institute Objectives: 2a, 2b, 2d
• **Session B: The Changing Role of Advisors**  
  Jessica Wilkie, Associate Professor of English & SUNY Guided Pathways  
  Faculty Liaison  
  Monroe Community College  
  Julie White, Senior Vice President, Student Engagement  
  Onondaga Community College  
  Jenny Spinelli, Professional Advisor  
  Mohawk Valley Community College  

  *Room: Alumni College Center (AC) 116*  

  Moderator: Dr. Melinda Karp, Founder and Principal, Phase Two Advisory  

  *Session Description:*  
  *Presenters will discuss how the role, tools and resources for advisors are changing.*  

  Related Institute Objectives: 2b, 3  

• **Session C: Placement and Accelerated English Pathways**  
  Matt DelConte, Assistant Professor of English & SUNY Developmental English Learning Community Project Director  
  Onondaga Community College  
  Dr. Patricia Sehulster, Assistant Professor, ITEP Administrator & SUNY Developmental English Learning Community Campus Lead  
  Westchester Community College  

  *Room: Information Technology Building/Theater (IT) 117*  

  Moderator: Dr. Deborah Moeckel, Assistant Provost for Community Colleges and Assessment, SUNY  

  *Session Description:*  
  *Presenters will share placement and developmental English pathway structures from their respective colleges, as well as participation and progress in the SUNY ALP grant project.*  

  Related Institute Objectives: 1, 2c
3:00 – 4:05 pm  College Team Strategy Session #1  
*Rooms: ACC 116, PH 300, IT 117, IT 216, Theater Stage*

3:00pm  *Monroe Community College team photo (College Team Strategy room)*
3:05pm  *Jamestown Community College team photo (College Team Strategy room)*

Team goals for this session...
- Review the institution’s flowchart of the existing intake process.
- Develop a flowchart outlining the ideal intake process for students, highlighting and addressing the gaps in the current structure.
- Create an action plan and timeline for implementing a revised intake process (Part I of the Short-Term Action Plan)

Related Institute Objectives: 2a, 2b, 4

3:05 – 4:15 pm  Travel Time

4:15 – 4:45 pm  Student Perspectives  
Facilitated by Robin Saxe, Community Resource Specialist  
Mohawk Valley Community College  
Heather, Business Accounting  
Tatyana, Criminal Justice  
Roger, Respiratory Care  
Mohawk Valley Community College Students  
Room: *Alumni College Center (AC) 116*

*Session Description:* Robin Saxe will facilitate a discussion and question and answer session with three Mohawk Valley Community College students about their journey finding their pathway.

Related Institute Objectives: 2, 3

4:45 – 5:00 pm  End of Day Wrap-up  
Renee Dimino, SUNY Guided Pathways Project Director  
Monroe Community College  
Room: *Alumni College Center (ACC) 116*

5:00 – 5:30 pm  Coaches Meeting  
(Coaching Team Only)  
Room: *Payne Hall (PH) 300*

Discussion topics: What did coaches learn during sessions? What questions came up from schools? What do you need?

5:30 – 6:30 pm  Reception  
*Double Tree at Hotel Utica Mezzanine*  
102 Lafayette Street  
Utica, NY 13502

Dinner on your own – See your binder for area restaurant recommendations.
Wednesday, September 26, 2018

8:00 – 9:00 am  Breakfast  
Room: Alumni College Center (AC) 116

8:00 – 8:50 am  Coaches meeting  
(Coaching Team Only)  
Room: Payne Hall (PH) 300

Discussion topics: Discuss college objectives for Team Session #2 & #3

9:00 – 10:05 am  Morning Keynote: "Student Support (Re)defined and Guided Pathways: Bringing Students Onto Pathways"
Dr. Darla Cooper, Executive Director, RP Group  
Room: Alumni College Center (AC) 116

Session Description: Dr. Cooper will give an overview of Student Support (Re)defined, highlighting the “six success factors” identified through a review of relevant research on student success and support. Attendees will engage in discussion exploring how they can support students as they enter a path and how the six factors support each pillar of the guided pathways framework.

Related Institute Objectives: 1, 2b

10:05 – 10:15 am  Travel Time

10:15 – 11:15 am  College Team Strategy Session #2  
Rooms: PH 300, ACC 116, IT 117, IT 216, IT 225

10:15am  Rockland Community College team photo (College Team Strategy room)  
10:20am  Orange County Community College team photo (College Team Strategy room)

Team goals for this session...
- Advance thinking and action around developmental education redesign integrated within pathways.
- Action planning for integrating developmental education into programs of study.
- Complete Part II of the Short-term Action Plan.

Related Institute Objectives: 2c, 4
Concurrent Sessions #2

- **Session A: Lighting the Fire under Learning**
  Gena Merliss, Teaching and Creativity Center Coordinator
  Monroe Community College
  Renee Dimino, SUNY Guided Pathways Project Director & Associate Professor, Developmental English and College Success
  Monroe Community College
  Dr. Anndrea Mathers, Assistant Professor of English
  Tompkins Cortland Community College
  *Room: Information Technology Building/Theater (IT) 117*
  Moderator: Kim Scalzo, Interim Executive Director of Academic Technologies and Innovation, Open SUNY
  *Session Description:* The audience will actively engage with theories of motivation to develop a cohort feeling among students and excitement about learning.
  Related Institute Objectives: 2b

- **Session B: Show Me the Way: The Power of Advising in Community Colleges**
  Wendy Beesley, Assistant Dean for Student Success
  Ulster Community College
  *Room: Information Technology Building/Theater (IT) 225*
  *Session Description:* A facilitated discussion about “Show Me the Way” project videos and the CCCSE 2018 National Report.
  Related Institute Objectives: 1, 2a

- **Session C: Aligning Degree Programs with Math Pathways**
  Dr. Karon Klipple, Executive Director
  Carnegie Math Pathways/ West Ed
  Margo Keys, Vice President, Student Services
  Chippewa Valley Technical College
  Mary Crawford Mohat, Professor of Mathematics
  Onondaga Community College
  *Room: Alumni College Center (AC) 222*
  Moderator: Jennifer Miller, Executive Director, NYS Student Success Center and SUNY Director of Community College Support
  *Session Description:* Presenters will discuss the what, why, and how of math pathways and collaboration strategies.
  Related Institute Objectives: 2b, 2c
12:30 – 1:35 pm  Lunch
Room: Alumni College Center (AC) 116

12:45 pm  Onondaga Community College team photo (in main event room)

12:50 – 1:35 pm  Lunch Plenary:
“Measuring What Matters: The Importance of Incorporating a Values-based Culture when Developing Guided Pathways”
Dr. Jesse Coraggio, President, EdPros Consulting Group
Room: Alumni College Center (AC) 116

Session Description: The guided pathways movement has gained significant momentum nationwide. This student-focused framework provides a direct ‘line of sight’ to a students’ intended end goals and serves as a mechanism for wrap around services that are so critical to student success. One critical aspect for implementation, however, is the importance of an institutional culture which uses data-informed decision making to support change. This presentation will provide some specific steps that can be taken by an institution to build support and consensus using a values-based, data-informed culture.

Related Institute Objectives: 1, 2a, 2b, 2c

1:35 – 1:45 pm  Break

1:45 – 3:00 pm  College Team Strategy Session #3
Rooms: PH 300, ACC 116, IT 117, IT 225, Theater Stage

1:45 pm  Westchester Community College team photo (College Team Strategy room)
1:50 pm  Suffolk County Community College team photo (College Team Strategy room)

Team goals for this session…
- Complete Part III of the Short-term Action Plan.
- Discuss insights gained by college team members through participation in the concurrent sessions.
- Delineate concrete implications of the college data work and strategies highlighted in the day’s discussions for next steps at the college.
- Begin Part IV of the Short-Term Action Plan

Related Institute Objectives: 3, 4

3:00 – 3:05 am  Travel Time

3:05 – 3:15 pm  Closing and Evaluation
Renee Dimino, SUNY Guided Pathways Project Director, Monroe Community College
Room: Alumni College Center (AC) 116