



Supporting Student Progress on their Pathway

Thursday, January 17, 2019

9:00 – 10:00 am Institute Check-in | Just Outside Room RCSE Forum 010

9:15 – 9:45 am Coaches to meet with Team Facilitators | Room RCSE 111

Discussion topics: Institute 4 Post-work (short term action plan and revisiting action

items) and college objectives for Team Strategy Sessions

9:50am Corning Community College team photo (room RCSE Forum 010)

9:55am Tompkins Cortland Community College team photo (room RCSE Forum 010)

10:00 – 10:15 am **Welcome** | *Room RCSE Forum 010*

Dr. Kristine Young; President; Orange County Community College

Johanna Duncan-Poitier; Sr. Vice Chancellor, Community Colleges and the Education

Pipeline; SUNY System Administration

Related Institute Objective: 4

Goals for this session...

Welcome participants to OCCC and Institute #4

Provide SUNY updates and context

10:15 – 11:45 am **Opening Keynote** | *Room RCSE Forum 010*

"Strategies for Implementing Holistic Student Supports"

Dr. Mei-Yen Ireland; Executive Director of Holistic Student Supports; Achieving the

Dream, Inc.

Session Description: This session focuses on strategies for operationalizing holistic student supports within a pathways framework, including key institutional practices, underlying design principles, and tactical tools and resources to use in your college's

redesign efforts.

Related Institute Objectives: 2, 4

11:45 – 12:00 pm **Break**

11:50 am Mohawk Valley Community College team photo (room RCSE Forum 010)

12:00 – 12:45 pm Lunch (breakout by technology)

Early Alert Room RCSE 102

Facilitated by Dr. Michele Forte; Associate Professor, Open SUNY Project

Manager/Support Services

Scheduling Software Room RCSE 117

Facilitated by Kimberley Collins; Associate Vice President for Academic Services; Monroe

Community College

Degree Audit Software Room HA (Harriman Hall) 214

Facilitated by Jess Wilkie; Associate Professor and SUNY Guided Pathways Faculty

Liaison; Monroe Community College

Presidents / Executive Leads Lunch RCSE 111

Related Institute Objectives: 5



Institute 4 Agenda



Supporting Student Progress on their Pathway

12:45 – 1:00 pm **Break**

1:00 – 2:00 pm Concurrent Sessions #1

Session A: Crafting and Utilizing Advising Learning Outcomes | Room RCSE 110

Gary Johnson; Director of Schools and Integrated Pathways; Monroe Community College

Session Description: Monroe Community College has embarked on a redesign of the student advisement experience through a cross-divisional advisory board. Projects of this board include definitions for advisement and student support, advisor training, student satisfaction survey, advising checklists, and advising learning outcomes. Participants will learn about the advisory board's process to develop advising learning outcomes and how these outcomes are being utilized to provide a consistent student advisement experience.

Related Institute Objectives: 2

Session B: Creating Academic Communities | Room RCSE 112

Dr. Jesse Coraggio; President; EdPros Consulting Group

Session Description: At this point, we are all familiar with the advantages of using meta-majors to simplify the process of selecting a major. However, we can use these degree groupings to do so much more by creating a sense of connection and belonging for our students. Research show us that students who feel a strong connection to their educational program are more likely to stay and ultimately complete their degree. This session will provide an overall structure for the development of Career and Academic Communities for students. It will provide the underlying values of the Career and Academic Community model as well as provide some best practices from colleges who have leveraged this model using purpose and contextualization to provide vibrant communities for students, faculty, staff, and employers.

Related Institute Objectives: 2

Session C: Aligning Student Career, Academic, and Financial Plans | Room RCSE Forum 010

Dr. Christina T. Hart; Vice President of Enrollment and Student Services; Indian River State College

Session Description: Students arrive on our campuses with or without an end goal in mind. Most of the time they don't know what questions to ask. Our job is to help them explore career options while anticipating what's involved to successfully cross the finish line! This session will do a deeper dive into the many parts of that journey – selecting a career, mapping out a Pathway and calculating what will be involved financially to pay for their education. Helping students understand what it costs to make a living as they explore career choices is critical in starting strong with the end in mind.

Related Institute Objectives: 3, 4

2:00 – 2:15 pm **Break**







Supporting Student Progress on their Pathway

2:15 – 4:00 pm College Team Strategy Session #1

Rooms:

HA (Harriman Hall) 214, HA 314, RCSE 102, RCSE 117, RCSE 202

2:15 pm Monroe Community College team photo (College Team Strategy room)
2:20 pm Jamestown Community College team photo (College Team Strategy room)

Team goals for this session...

• Analyze student and faculty focus groups by reviewing and looking for patterns

• Synthesize CCSSE, or other local data, with patterns from focus groups

• Reflect on Institute #4 Day 1 key issues/approaches/strategies

Related Institute Objectives: 1, 6, 8

4:00 – 4:15 pm Break

4:15 – 4:45 pm **Student Perspectives | Room RCSE Forum 010**

Anne Prial; Associate Vice President; Business, Math, Science, & Technology; SUNY

Orange

Orange County Community College Students

Session Description: Anne Prial will facilitate a discussion with Orange County Community College students about their experiences finding support along their

pathway.

Related Institute Objectives: 1

4:45 – 5:00 pm **End of Day Wrap-up** | *Room RCSE Forum 010*

Kimberley Collins; Associate Vice President; Academic Services, Monroe Community

College

5:00 – 6:30 pm **Reception**

Morrison Hall (the mansion)

SUNY Orange

Dinner on your own –See your binder for area restaurant recommendations.







Supporting Student Progress on their Pathway

Friday, January 18, 2019

8:00 – 9:00 am **Breakfast** | *Room RCSE Forum 010*

8:00 – 8:50 am **Team Facilitators meeting | Room Center for Teaching and Learning Room RCSE 008C**

(Team Facilitators Only) Discussion topic: facilitating guided pathways at your institution

9:00 – 10:15 am Morning Keynote: "Let Icarus Fly: Multiple Measures and the Re-imagination of

Student Capacity" | Room RCSE Forum 010

Dr. John Hetts; Senior Director of Data Science; Education Results Partnership

Session Description: Review of the current state of evidence for the capacity of our students and the potential of using additional, powerful predictors of student performance in community college (often referred to as multiple measures). Along the way, we'll discuss:

- how best to understand and measure student capacity to do college-level work
- what the current evidence suggests about students' capacity vs. the reality of current assessment practices
- the role that the use of multiple measures in assessment can play in improving those practices
- the evidence for the effectiveness of the use of multiple measures and their impact on completion of college-level English and Math while maintaining course success rates
- converging evidence from other research, including importance of direct placement in to college level courses
- the potential to improve college completion and reduce long-standing equity gaps in student outcomes

Related Institute Objectives: 2, 3, 4, 5

10:15 – 10:30 am **Break**

10:30 – 11:30 am **Concurrent Sessions #2**

Session A: Guided Pathways and Professional Development | Room RCSE Forum 010

Katrina Campbell; Registrar; Tompkins Cortland Community College Dr. Jesse Coraggio; President; EdPros Consulting Group

Session Description: To implement Guided Pathways effectively, it's important to have broad engagement across all campus groups and for everyone, regardless of their role on campus, to understand how they can best support the success of students in getting and staying on the path. To that end, professional development is a critical tool to foster engagement and to move Guided Pathways forward. In this session, you will hear about a variety of ideas for building a campus structure for professional development related to Guided Pathways. And, of course, there will be discussion of how to deal with challenges (e.g., money, time, follow-up).

Related Institute Objectives: 3, 4





Session B: Holistic Student Support: Intake Surveys | Room RCSE 112

Kelly Casperson; Early Alert System Manager; Northeast Wisconsin Technical College

Session Description: Attendees of this session will get a deep dive into the non-cognitive student intake survey created by Northeast Wisconsin Technical College. The college uses a customized version of the Starfish Student Intake Survey to identify potential risk factors for new students and connect them to resources prior to starting classes at the institution; making early alert even earlier. Session attendees will be given the opportunity to understand the process NWTC used to launch this initiative in less than 3 months, see the questions and referral matrix used by the college, as well as learn from the mistakes, successes, and improvements made along the way.

Related Institute Objectives: 1, 2, 4, 5

Session C: Multiple Measures and Co-Requisite Models | Room RCSE 110

Dr. John Hetts; Senior Director of Data Science; Education Results Partnership Session Description: A deeper dive into evidence from multiple measures and co-requisite developmental education research: frequently asked questions and some answers.

Related Institute Objectives: 1, 3, 4, 5

| 11:30 – 11:45 am | Break |
|----------------------|---|
| 11:30 pm | Onondaga Community College team photo (room RCSE Forum 010) |
| 11:45 - 12:30 pm | Lunch Room RCSE Forum 010 |
| 11:45 pm 11:50 pm | Westchester Community College team photo (room RCSE Forum 010) Suffolk County Community College team photo (room RCSE Forum 010) |
| 12:30 – 2:00 pm | College Team Strategy Session #2 Rooms: HA (Harriman Hall) 214, HA 314, RCSE 102, RCSE 117, RCSE 202 |
| 12:30 pm 12:35 pm | Rockland Community College team photo (College Team Strategy room) Orange County Community College team photo (College Team Strategy room) |
| | Team goals for this session Complete the Discovery Inventory Reflect on Institute #4 Day 2 key issues/approaches/strategies |
| | Related Institute Objectives: 1, 2, 3, 4, 5, 7, 8 |
| 2:00 – 2:15 pm | Break |





Institute 4 Agenda

Supporting Student Progress on their Pathway

2:15 - 3:00 pm

Afternoon Keynote | Room RCSE Forum 010 "Utilizing Technology to Support Guided Pathways"

Kelly Casperson; Early Alert System Manager; Northeast Wisconsin Technical College

Session Description: Technology is a key component to many of our Guided Pathways initiatives, but we oftentimes implement and use technology without continuously examining our WHY. Developing a strong and practical action plan can help define your WHY and ensure that your college is using the right technology for the right reasons. This keynote will address how Northeast Wisconsin Technical College leveraged Guided Pathways to analyze their use of technology and its impact on the student experience. Attendees will gain useful insights, tips and watch-outs for creating and maintain their own technology action plan for Guided Pathways.

Related Institute Objectives: 1, 5

3:00 - 3:15 pm

Closing and Evaluation | Room RCSE Forum 010

Dr. Kristine Young; President; Orange County Community College Kimberley Collins; Associate Vice President; Academic Services, Monroe Community College

